

Report to the Legislature

2019 Charity Care in Washington Hospitals

April 2021

RCW 70.170

Hospital Charity Care and Financial Data
Health Systems Quality Assurance



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Publication Number DOH-346-123

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Contents

Executive Summary..... 1

Background on charity care in Washington..... 2

 What is charity care? 2

 What are hospitals required to report and when?..... 2

 How do hospitals report charity care and how is it calculated? 3

2019 Washington state charity care data..... 4

 Statewide charity care charges for hospital fiscal year 2019 4

 Distribution of charity care among Washington hospitals 6

 Adjusting billed charges to determine actual cost of providing charity care..... 6

 Contribution of all purchasers of care to hospital charity care 7

 Uncompensated care in Washington..... 7

Summary 8

About this report 8

Appendix 9

..... 9

Executive Summary

The Department of Health (department) is required per [RCW 70.170.060](#) to provide annual updates to the public on the status of charity care provided by hospitals in Washington state. Hospitals in Washington may not deny patients access to care based on an inability to pay. They are required to develop a charity care policy, and to submit financial data regarding charity care to the department. This report summarizes the charity care data provided by Washington hospitals for the hospital fiscal years (FY) ending in 2019.

Hospitals reported an increase in charity care in FY 2019. Washington hospitals reported \$1.039 billion in charity care billed charges in FY 2019, which amounts to \$349 million in actual expenses based on a cost-to-charge formula¹. These charges reflect an increase of 8.7 percent from those reported in FY 2018.

The amount of money hospitals spent on charity care services in Washington varied widely with the highest reporting hospital, Harborview Medical Center, accounting for 9 percent of the statewide total charity care charges in 2019. The median amount across all hospitals was \$2.48 million; however, the average was more than four times higher at \$10.29 million.

Find more information on charity care, including detailed reports by hospital, [here](#).

¹ Because the data in this report are based on billed charges, not the actual payment expected by the hospital, the approximate cost of providing charity care can be estimated by applying a cost-to-charge ratio. Multiplying the dollars by the cost-to-charge ratio results in an approximate cost of what hospitals actually spent providing this service to patients. The statewide cost-to-charge ratio is 0.336. Based on the \$1.039 billion reported in charity care charges in FY 2019, the overall cost of providing charity care statewide was about \$349 million.

Background on charity care in Washington

What is charity care?

Charity care is defined in chapter [70.170 RCW](#) as “medically necessary hospital health care rendered to indigent persons when third-party coverage, if any, has been exhausted, to the extent that the persons are unable to pay for the care or to pay deductibles or coinsurance amounts required by a third-party payer, as determined by the department.” The definition of charity care changed October 1, 2018 as a result of [Chapter 263, Laws of 2018](#). A person is considered indigent under [WAC 246-453-040](#) if family income is at or below 200 percent of the federal poverty guidelines. Washington law prohibits hospitals from denying patient access to care based on inability to pay or adopting admission policies that significantly reduce charity care.

Patients with family incomes below 100 percent of the federal poverty guidelines are entitled to hospital services at no cost. Hospitals must also provide discounted care to patients between 100 percent and 200 percent of the poverty guidelines using a sliding scale ([WAC 246-453-040](#)). These are minimum requirements. Hospitals may extend free or discounted care to patients earning more than these levels, and many do. The charity care policies for each hospital in Washington are [here](#).²

What are hospitals required to report and when?

Hospitals are required by law to submit charity care policies to the department for review at least 30 days before policies are adopted. Hospitals are also required to submit quarterly and year-end financial reports to the department using a uniform system of accounting. The department uses these financial reports to report charity care data and trends for the state each year. Fiscal years vary among hospitals in Washington, with hospital fiscal years ending on March 31, June 30, September 30, or December 31.

Hospitals are required to report total patient services revenue, also called billed charges, and the amount of patient services revenue that is written off as charity care. Hospitals are also required to report bad debt. Bad debt is different from charity care and is defined as uncollectible amounts, excluding contractual adjustments, which arise from failure to pay by patients whose care has not been classified as charity care. All of these data are reported as part of the hospital’s year-end financial report.

Hospitals report financial data to the department on an income statement. Below is an abbreviated example of an income statement to illustrate the relationships between the various revenue sources and expenses.

² <https://www.doh.wa.gov/DataandStatisticalReports/HealthcareinWashington/HospitalandPatientData/HospitalPolicies>.

Hospital: Sample Community Hospital	Comment	Sample Hospital Revenue
= TOTAL PATIENT SERVICES REVENUE	Inpatient and outpatient revenue equivalent to Total Billed Charges	615,000,000
- Provision for Bad Debts	Unpaid charges billed to patients who are not eligible for charity care, deducted from total revenue	(15,000,000)
- Contractual Adjustments	Reductions from billed charges negotiated by insurance companies, deducted from total revenue	(350,000,000)
- Charity Care	Unpaid charges billed to patients eligible for charity care, deducted from total revenue	(25,000,000)
= NET PATIENT SERVICE REVENUE	Actual patient revenue received	225,000,000
+ OTHER OPERATING REVENUE	Actual revenue received for office rental, cafeteria income, etc.	10,000,000
= TOTAL OPERATING REVENUE	Actual patient revenue and other operating revenue	235,000,000
- TOTAL OPERATING EXPENSES	Total expenses for operating the hospital	(220,000,000)
= NET OPERATING REVENUE	Cash remaining after operation of patient services	15,000,000
+/- NON-OPERATING REVENUE-NET OF EXPENSES	Nonpatient revenue (investments, partnership fees)	5,000,000
= NET REVENUE BEFORE ITEMS LISTED BELOW	Operating plus nonoperating remainder	20,000,000
+/- EXTRAORDINARY ITEM	One-time cash revenue or cash expenses	0
= NET REVENUE OR (EXPENSE)	Net cash remaining after all the transactions	20,000,000

How do hospitals report charity care and how is it calculated?

The amount of charity care reported by hospitals is based on patient services revenue, known as billed charges. These charges are based on the hospital's charge master rate sheet, which sets the price for every treatment and supply category a hospital uses. Every patient's total bill comprises the sum of the charge master rates of the various services or supplies used during the stay before any adjustments based on insurance status. All patients, regardless of insurance status, receive the same billed charges for the same services.

The billed charges reflect a markup that varies among hospitals and is significantly higher than the amount the hospital actually expects to be paid. Medicaid and Medicare pay a set rate for services regardless of billed charges, and private insurance companies negotiate with hospitals for large discounts off the master rate sheet.

Charity care is the amount of billed charges an indigent patient incurs for appropriate hospital-based medical services. Because these charges include the markup, the dollar amount of charity care reported by hospitals overestimates the true cost of providing charity care to indigent patients. To estimate the true cost of providing charity care, the department applies a cost-to-charge ratio. The formula is total operating expenses (the actual cost of running the hospital and providing services) divided by total patient services revenue (billed charges).

2019 Washington state charity care data

Statewide charity care charges for hospital fiscal year 2019

This report describes data collected from licensed Washington hospitals for their fiscal years (FY) ending in 2019. FY 2019 includes data for the 12 months prior to the end of each hospital's fiscal calendar, including data for months in 2018 if the fiscal year starts prior to January 1, 2019.

All charity care data for FY 2019 were due to the department by June 30, 2020. Some hospitals still have not provided data for their 2019 fiscal year. For 2019, 90 of 103 hospitals reported charity care information in year-end financial reports in time to be used in this report. Of the 13 hospitals that did not provide year-end reports, we have provided annual financial estimates for eight hospitals based on their quarterly financial reports or audited financial statements³. For the other five hospitals, no charity care data are available because no FY 2019 financial reports were submitted to the department⁴.

Overall, Washington hospitals reported \$1,039,391,268 in charity care charges written off in FY 2019. These charges amounted to 1.36 percent of total patient services revenue and 3.61 percent of adjusted patient services revenue. Adjusted patient services revenue is the amount of revenue for non-Medicare and non-Medicaid payers, which includes private insurance and self-pay. The proportion of patients covered by Medicare or Medicaid varies widely among hospitals. The use of adjusted patient services revenue allows for a comparison of hospital charity care as a percent of privately sponsored patient revenue.⁵

³ Snoqualmie Valley Hospital (license number 105), Olympic Medical Center (38), Lifepoint/Lourdes Counseling Center (915), Lifepoint/Lourdes Medical Center (22), Dayton General Hospital (141) Lincoln Hospital (137) Two hospitals provided only one quarterly report in 2019. US Healthvest/South Sound Behavioral Health (928), Wellfound Behavioral Health (927).

⁴ Astria/Toppenish Community Hospital (199), Astria/ Regional Medical Center (102), Ferry County Memorial Hospital (167), Garfield County Memorial Hospital (82), and Othello Community Hospital (125).

⁵ Adjusted patient services revenue subtracts Medicare and Medicaid specific patient services revenue from total patient services revenue to allow meaningful comparisons of charity care provided among hospitals. The federal Centers for Medicare and Medicaid Services (CMS) prohibits hospitals from billing patients for the difference between the billed charges and the Medicare or Medicaid payment levels set by CMS. Therefore, patients covered by Medicare or Medicaid can't be charity care patients. The proportion of patients covered by Medicare or Medicaid varies widely among hospitals.

Following a decline in charity care after implementation of the Affordable Care Act in 2013, charity care has been rising again since 2016. The rate of increase slowed between 2018 and 2019. As a percent of total hospital patient services revenue, charity care charges dropped from 2.9 percent to 1.4 percent from 2013 to 2019 (Figure 1 and Table 1).

Figure 1. Statewide Hospital Charity Care in Washington, Fiscal Year 2010 - 2019.

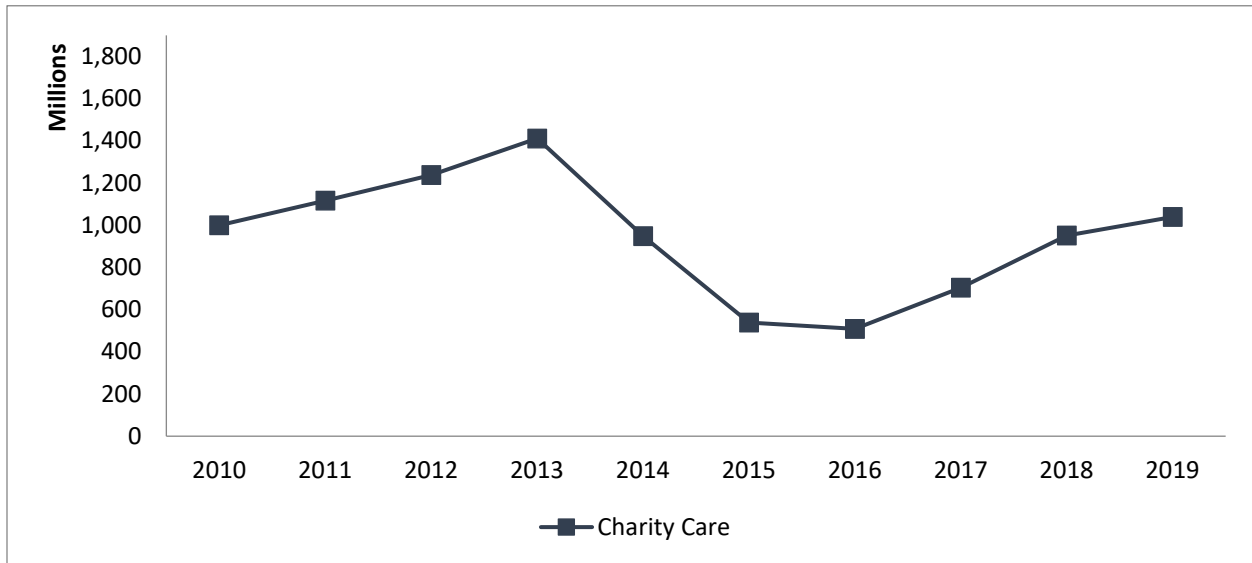


Table 1. Statewide Hospital Charity Care in Washington, Fiscal Year 2010-2019

Year	in Millions			Charity Care		Operating Margin %
	Total Patient Services Revenue	Adjusted Patient Services Revenue	Total Charity Care (Billed Charges)	% of Total Revenue	% of Adjusted Revenue	
2010	\$38,172	\$18,378	\$1,001	2.6%	5.4%	5.6%
2011	\$41,182	\$19,398	\$1,123	2.7%	5.8%	3.4%
2012	\$44,728	\$20,775	\$1,285	2.9%	6.2%	5.5%
2013	\$48,482	\$22,795	\$1,422	2.9%	6.2%	5.0%
2014	\$51,993	\$21,288	\$944	1.8%	4.4%	4.6%
2015	\$57,703	\$23,009	\$540	0.9%	2.3%	5.6%
2016	\$61,782	\$24,102	\$568	0.9%	2.4%	2.7%
2017	\$65,506	\$24,734	\$772	1.2%	3.1%	2.0%
2018	\$70,148	\$26,850	\$951	1.4%	3.5%	2.4%
2019	\$76,292	\$28,769	\$1,039	1.4%	3.6%	2.7%

Table 1 notes: Adjusted patient service revenue is the total hospital revenue minus Medicare and Medicaid charges. Operating margin is the total hospital patient service operating revenue (net of deductions) minus total patient service operating expenses expressed as a percent. Note: Patient service revenue is the same as billed charges.

Distribution of charity care among Washington hospitals

Charity care varied widely among hospitals in fiscal year 2019, ranging from \$0 to \$96,100,092. The median amount of charity care per hospital was \$2,480,097; however, the average was much higher at \$10,291,003 as several hospitals provided significant charity care. The amount varied among hospitals in rural and urban areas and in different geographic areas of the state. These variations do not seem to be explained by population size. Some of the variation may be a function of the proportion of hospital revenue coming from Medicare and Medicaid.

Differences in charity care among hospitals may reflect demographic and socioeconomic differences in service areas, hospital service availability, and charity care practices within the hospital. A high level of reported charity care, for example, may reflect greater need for charity care in the community. Likewise, a low level of charity care may reflect a relative absence of need for charity care in a hospital's service area.

Adjusting billed charges to determine actual cost of providing charity care

Because billed charges reflect mark-ups that vary between hospitals and are significantly higher than the expected payment, determining the actual cost of providing charity care to eligible patients is challenging. One way to estimate the cost of providing charity care is to use a cost-to-charge ratio.⁶ The formula is total operating expenses (the actual cost of running the hospital and providing services) divided by total patient services revenue (billed charges).

As an example of how the cost-to-charge ratio works, if a hospital had billed charges of \$1,000,000 and a cost-to-charge ratio of .345, the actual cost for that hospital to treat patients is \$345,000. If that same hospital reported charity care billed charges of \$100,000, the cost of treating those patients is \$34,500. The higher the ratio, the closer the billed charges are to the actual cost of treating patients. This is only an estimate based on overall hospital performance.

Washington hospitals' cost-to-charge ratios range from .18 to 1.5. The statewide average was .34. Below are some examples of cost-to-charge ratios for Washington hospitals, including a high, average, and low cost-to-charge ratio.

⁶ <http://medical-dictionary.thefreedictionary.com/hospital+cost-to-charge+ratio>

Hospital	Charity Care Charges	Cost-to-Charge Ratio	Estimated Actual Cost of Charity Care
Odessa Memorial Hospital	\$28,975	1.51 ⁷	\$43,757
Overlake Hospital Medical Center	\$18,059,448	.34	\$6,125,673
Multicare/Valley Hospital	\$11,961,367	.18	\$2,158,349

Contribution of all purchasers of care to hospital charity care

Charity care as a percent of adjusted (non-Medicare, non-Medicaid) revenue increased from 4.4 percent to 6.2 percent from FY 2007 through FY 2013, then declined to 4.4 percent in FY 2014, and declined to 2.3 percent in FY 2015, climbing again to 3.1 percent in 2017 and 3.5 percent in 2018. In 2019 charity care as a percent of adjusted revenue was 3.6 percent. Because charity care is unreimbursed, all payers – including insurance companies and patients who self-pay – contribute to covering the cost of charity care provided by the hospital. Throughout this time, fluctuations in the statewide operating margin, which is a measure of hospital profitability, do not appear to have adversely affected the amount of charity care provided in Washington (Table 1).

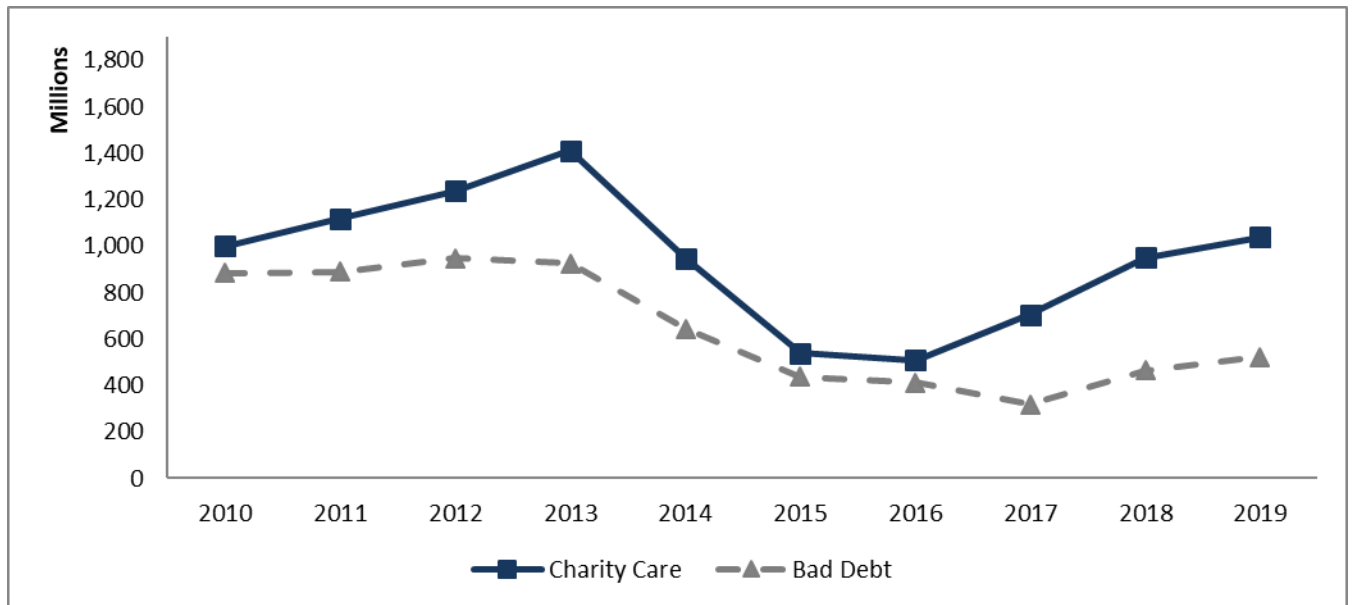
Uncompensated care in Washington

Uncompensated care includes both charity care and bad debt. Looking at uncompensated care gives us a bigger picture of the effect of the Affordable Care Act (ACA) and a way to compare Washington to other states.

Prior to the implementation of the ACA, both charity care and bad debt had been increasing. Both began to decline in 2013 with implementation of ACA provisions. This continued until 2017, when charity care began to rise again. In 2019, charity care and bad debt increased slightly (Figure 2).

⁷ Note: The figures in this column are rounded to the third decimal place whereas the Estimated Actual Cost of Charity Care totals in the column to the right are computed by multiplying by the cost-to-charge ratio figure rounded to the eight-decimal place.

Figure 2. Hospital Charity Care and Bad Debt Patient Service Charges in Washington, Fiscal Year 2010 – 2019



Summary

In 2013, as a result of the Affordable Care Act, Washington saw the first decline in the amount of charity care reported by hospitals since the department began gathering these data in 1989. That decline, however, has ceased and charity care has been increasing again. Charity care rates in Washington in 2019 have remained similar to levels in 2018, which includes slight increases in revenue and slight increases in charity care. Charity care charges increased 24 percent between 2017 and 2018, but only 9.3 percent between 2018 and 2019, so the rise may be slowing.

About this report

The department has issued an annual report since 1990 as directed by chapter 70.170 of the Revised Code of Washington (RCW). Your feedback is important to us. Submit your comments by email at charitycare@doh.wa.gov to help us continue to improve the charity care report.

Appendix

Total Patient Service Revenue, Adjusted Patient Service Revenue, and Amount of Charity Care as a Percent for Washington Hospital Fiscal Years Ending During Fiscal Year 2019

Revenue Categories - Patient Service Revenue - (Billed Charges)								
Lic. No.	Region/Hospital	Total Patient Service Revenue	(Less) Medicare Revenue	(Less) Medicaid Revenue	Adjusted Patient Service Revenue	Charity Care	Charity Care as a % of Total Patient Service Revenue	Charity Care as a % of Adjusted Patient Service Revenue
KING COUNTY (N=23)								
921	Cascade Behavioral Health	91,272,341	44,875,278	32,870,769	13,526,294	141,473	0.16%	1.05%
202	CHI/Regional Hospital	43,100,478	31,796,200	4,055,745	7,248,533	93,568	0.22%	1.29%
126	CHI/Saint Anne Hospital (formerly Highline)	1,018,959,969	437,524,548	245,436,124	335,999,297	15,449,005	1.52%	4.60%
35	CHI/Saint Elizabeth Hospital	248,247,347	93,849,996	45,986,746	108,410,605	3,260,545	1.31%	3.01%
201	CHI/Saint Francis Community Hospital	1,413,260,165	567,288,903	318,361,010	527,610,252	19,148,837	1.35%	3.63%
164	EvergreenHealth/Kirkland	2,017,928,129	834,672,040	183,630,903	999,625,186	7,849,763	0.39%	0.79%
148	Kindred Hospital Seattle	93,935,503	33,233,320	3,512,744	57,189,439	-	0.00%	0.00%
183	MultiCare/Auburn Regional Medical Center	852,214,961	352,942,637	232,372,657	266,899,667	25,121,952	2.95%	9.41%
212	MultiCare/Covington Medical Center	315,470,520	78,687,234	87,468,738	149,314,548	9,106,119	2.89%	6.10%
919	MultiCare/Navos	47,180,395	4,826,660	33,862,012	8,491,723	581,418	1.23%	6.85%
131	Overlake Hospital Medical Center	1,680,136,121	739,227,675	108,609,779	832,298,667	18,059,448	1.07%	2.17%
3	Providence/Swedish - Cherry Hill	1,849,406,531	985,115,561	216,356,781	647,934,189	12,424,017	0.67%	1.92%
1	Providence/Swedish - First Hill	4,334,369,781	1,626,844,698	679,804,315	2,027,720,768	32,798,498	0.76%	1.62%
210	Providence/Swedish - Issaquah	721,666,518	264,746,274	71,645,339	385,274,905	6,960,454	0.96%	1.81%
204	Seattle Cancer Care Alliance	1,298,538,505	453,396,490	128,036,267	717,105,748	13,843,614	1.07%	1.93%
14	Seattle Children's Hospital	2,774,660,535	41,337,872	1,325,534,439	1,407,788,224	25,929,146	0.93%	1.84%
195	Snoqualmie Valley Hospital*	53,365,146	31,544,531	4,565,642	17,254,973	1,101,458	2.06%	6.38%
904	UHS/BHC Fairfax Hospital	149,584,448	28,135,525	76,756,550	44,692,373	114,930	0.08%	0.26%
29	UW Medicine/Harborview Medical Center	2,529,966,620	817,756,464	787,232,752	924,977,404	96,100,092	3.80%	10.39%
130	UW Medicine/Northwest Hospital	1,247,438,480	597,869,653	171,573,791	477,995,036	17,513,389	1.40%	3.66%
128	UW Medicine/University of Washington	3,175,944,959	1,107,129,463	495,213,748	1,573,601,748	27,829,784	0.88%	1.77%
155	UW Medicine/Valley Medical Center	2,155,890,591	831,537,075	436,586,273	887,767,243	20,906,704	0.97%	2.35%
10	Virginia Mason Medical Center	2,649,000,164	1,235,840,378	187,777,852	1,225,381,934	25,661,022	0.97%	2.09%
KING COUNTY TOTALS		30,761,538,207	11,240,178,475	5,877,250,976	13,644,108,756	379,995,236	1.24%	2.79%
PUGET SOUND REGION (Less King Co. N=25)								
213	CHI/Franciscan Rehabilitation Hospital	20,450,636	10,395,579	65,598	9,989,459	-	0.00%	0.00%
209	CHI/Saint Anthony Hospital	883,555,068	430,402,277	129,521,732	323,631,059	6,434,697	0.73%	1.99%
132	CHI/Saint Clare Hospital	977,175,653	412,882,806	253,003,969	311,288,878	10,990,695	1.12%	3.53%
32	CHI/Saint Joseph Medical Center - Tacoma	3,220,909,840	1,483,534,959	658,791,305	1,078,583,576	25,276,355	0.78%	2.34%
142	CHI/Saint Michael Hospital (formerly Harrison)	2,678,575,333	1,383,077,968	426,857,426	868,639,939	15,370,856	0.57%	1.77%
104	EvergreenHealth/Monroe	139,542,565	45,831,726	31,472,749	62,238,090	910,299	0.65%	1.46%
54	Forks Community Hospital	50,912,976	19,776,076	13,844,152	17,292,748	583,316	1.15%	3.37%
134	Island Hospital	240,956,743	128,211,325	25,412,280	87,333,138	755,934	0.31%	0.87%
85	Jefferson Healthcare	261,404,232	156,554,618	37,725,365	67,124,249	3,133,646	1.20%	4.67%
81	MultiCare/Good Samaritan Hospital	2,145,418,874	967,112,739	420,631,496	757,674,639	46,912,061	2.19%	6.19%
175	MultiCare/Mary Bridge Children's Health	937,464,445	228,550	541,078,469	396,157,426	7,767,742	0.83%	1.96%
176	MultiCare/Tacoma General - Allenmore	3,617,232,957	1,468,302,293	876,379,895	1,272,550,769	73,406,406	2.03%	5.77%
38	Olympic Medical Center*	443,123,875	254,783,688	68,518,865	119,821,322	2,480,097	0.56%	2.07%
211	PeaceHealth/Peace Island Medical Center	34,363,663	19,432,552	3,896,466	11,034,645	1,018,258	2.96%	9.23%
145	PeaceHealth/Saint Joseph Hospital	1,630,745,258	872,422,089	295,151,237	463,171,932	32,249,494	1.98%	6.96%
206	PeaceHealth/United General Hospital	135,115,901	68,260,088	25,799,616	41,056,197	4,420,347	3.27%	10.77%
84	Providence/Regional Medical Center Everett	2,452,887,044	1,172,084,927	427,566,771	853,235,346	47,071,724	1.92%	5.52%
138	Providence/Swedish - Edmonds	924,873,583	438,146,902	162,937,564	323,789,117	16,102,665	1.74%	4.97%
106	Skagit Regional Health/Cascade Valley Hospital	200,801,840	76,390,787	52,676,993	71,734,060	1,036,164	0.52%	1.44%
207	Skagit Regional Health/Skagit Valley Hospital	1,275,775,923	650,933,657	242,763,965	382,078,301	8,963,308	0.70%	2.35%
923	UHS/BHC Fairfax Hospital - Monroe	25,719,487	13,706,000	6,829,200	5,184,287	42,532	0.17%	0.82%
922	UHS/BHC Fairfax Hospital - North	29,564,217	5,980,800	15,198,400	8,385,017	1,403	0.00%	0.02%
924	US Healthvest/Smokey Point Behavioral Hospital	84,577,133	16,377,000	42,347,300	25,852,833	381,783	0.45%	1.48%
927	Wellfound Behavioral Health**	2,455,296	493,377	997,899	964,020	-	0.00%	0.00%
156	WhidbeyHealth	247,500,850	117,929,944	30,952,366	98,618,540	468,271	0.19%	0.47%
PUGET SOUND REGION TOTALS		22,661,103,392	10,213,252,727	4,790,421,078	7,657,429,587	305,778,053	1.35%	3.99%

**Total Patient Service Revenue, Adjusted Patient Service Revenue, and Amount of Charity Care as a Percent
for Washington Hospital Fiscal Years Ending During Fiscal Year 2019**

Revenue Categories - Patient Service Revenue - (Billed Charges)								Charity Care as a % of Total Patient Service Revenue	Charity Care as a % of Adjusted Patient Service Revenue
Lic. No	Region/Hospital	Total Patient Service Revenue	(Less) Medicare Revenue	(Less) Medicaid Revenue	Adjusted Patient Service Revenue	Charity Care			
SOUTHWEST WASHINGTON REGION (N=15)									
173	Arbor Health (formerly Morton General)	45,139,645	27,598,622	7,587,855	9,953,168	119,590	0.26%	1.20%	
63	Grays Harbor Community Hospital	367,356,647	182,403,774	24,976,471	159,976,402	1,640,583	0.45%	1.03%	
8	Klickitat Valley Hospital	44,071,986	21,478,685	11,757,856	10,835,445	583,768	1.32%	5.39%	
208	Legacy/Salmon Creek Hospital	1,101,530,728	474,349,096	221,834,845	405,346,787	19,235,140	1.75%	4.75%	
197	LifePoint/Capital Medical Center	663,162,049	253,921,553	8,375,302	400,865,194	7,409,755	1.12%	1.85%	
152	Mason General Hospital	263,528,572	120,146,153	75,131,658	68,250,761	4,857,164	1.84%	7.12%	
79	Ocean Beach Hospital	55,031,310	31,252,108	11,990,778	11,788,424	251,073	0.46%	2.13%	
26	PeaceHealth/Saint John Medical Center	881,197,932	426,199,092	240,123,543	214,875,297	22,171,985	2.52%	10.32%	
170	PeaceHealth/Southwest Medical Center	1,975,066,452	989,028,588	404,367,481	581,670,383	46,995,169	2.38%	8.08%	
191	Providence/Centralia Hospital	831,107,340	438,517,545	174,286,605	218,303,190	16,961,690	2.04%	7.77%	
159	Providence/Saint Peter Hospital	2,131,918,459	1,191,683,972	336,154,580	604,079,907	30,429,351	1.43%	5.04%	
96	Skyline Hospital	28,895,891	14,002,887	776,615	14,116,389	221,157	0.77%	1.57%	
186	Summit Pacific Medical Center	86,724,246	31,689,003	27,053,484	27,981,759	1,810,603	2.09%	6.47%	
928	US Healthvest/South Sound Behavioral Health**	3,857,000	903,500	2,033,000	920,500	1,400	0.04%	0.15%	
56	Willapa Harbor Hospital	37,261,768	19,665,802	7,671,827	9,924,139	353,448	0.95%	3.56%	
SOUTHWEST WASH REGION TOTALS		8,515,850,025	4,222,840,380	1,554,121,900	2,738,887,745	153,041,876	1.80%	5.59%	
CENTRAL WASHINGTON REGION (N=21)									
102	Astria/Regional Medical Center	Not Reported							
198	Astria/Sunnyside Community Hospital	318,267,538	118,610,214	112,725,356	86,931,968	6,145,008	1.93%	7.07%	
199	Astria/Toppenish Community Hospital	Not Reported							
158	Cascade Medical Center	25,871,189	13,757,349	3,643,169	8,470,671	223,021	0.86%	2.63%	
45	Columbia Basin Hospital	27,745,417	8,593,916	5,731,268	13,420,233	42,464	0.15%	0.32%	
168	Confluence/Central Washington Hospital	1,034,643,932	553,225,588	184,785,405	296,632,939	9,925,634	0.96%	3.35%	
205	Confluence/Wenatchee Valley Hospital	557,843,530	254,156,640	91,969,768	211,717,122	4,929,638	0.88%	2.33%	
150	Coulee Community Hospital	53,036,305	14,228,430	21,331,389	17,476,486	334,430	0.63%	1.91%	
140	Kititas Valley Hospital	152,675,062	62,022,398	27,442,294	63,210,370	459,763	0.30%	0.73%	
165	Lake Chelan Community Hospital	44,518,412	19,654,623	9,215,557	15,648,232	710,980	1.60%	4.54%	
915	LifePoint/Lourdes Counseling Center*	71,494,147	11,291,538	41,885,007	18,317,602	20,364	0.03%	0.11%	
22	LifePoint/Lourdes Medical Center*	303,056,256	125,857,509	48,531,875	128,666,872	4,752,933	1.57%	3.69%	
39	LifePoint/Trios Health	502,926,950	216,453,755	110,402,502	176,070,693	2,186,506	0.43%	1.24%	
147	Mid Valley Hospital	75,689,086	28,943,046	22,237,335	24,508,705	1,037,876	1.37%	4.23%	
107	North Valley Hospital	37,433,055	14,991,334	4,418,391	18,023,330	617,097	1.65%	3.42%	
46	Prosser Memorial Health	142,067,798	45,733,975	45,682,787	50,651,036	1,671,832	1.18%	3.30%	
161	Providence/Kadlec Medical Center	2,021,338,025	858,905,488	417,247,896	745,184,641	41,095,368	2.03%	5.51%	
129	Quincy Valley Hospital	9,794,629	1,511,656	240,380	8,042,593	191,648	1.96%	2.38%	
78	Samaritan Hospital	250,016,707	83,492,381	78,346,930	88,177,396	4,264,490	1.71%	4.84%	
23	Three Rivers Hospital	23,481,287	13,873,235	8,110,235	1,497,817	584,483	2.49%	39.02%	
58	Virginia Mason Memorial Hospital	1,459,296,235	698,795,691	349,528,335	410,972,209	23,259,391	1.59%	5.66%	
CENTRAL WASH REGION TOTALS		7,111,195,560	3,144,098,766	1,583,475,879	2,383,620,915	102,452,926	1.44%	4.30%	

**Total Patient Service Revenue, Adjusted Patient Service Revenue, and Amount of Charity Care as a Percent
for Washington Hospital Fiscal Years Ending During Fiscal Year 2019**

Revenue Categories - Patient Service Revenue - (Billed Charges)								
Lic. No	Region/Hospital	Total Patient Service Revenue	(Less) Medicare Revenue	(Less) Medicaid Revenue	Adjusted Patient Service Revenue	Charity Care	Charity Care as a % of Total Patient Service Revenue	Charity Care as a % of Adjusted Patient Service Revenue
EASTERN WASHINGTON REGION (N=21)								
141	Dayton General Hospital*	27,423,886	15,008,078	693,218	11,722,590	131,501	0.48%	1.12%
111	East Adams Rural Hospital	9,920,979	4,029,202	2,252,711	3,639,066	66,509	0.67%	1.83%
167	Ferry County Memorial Hospital	Not reported						
82	Garfield County Memorial Hospital	Not reported						
926	Inland Northwest Behavioral Health	27,714,895	4,985,600	1,915,200	20,814,095	116,088	0.42%	0.56%
137	Lincoln Hospital*	33,329,904	16,960,581	7,190,590	9,178,733	187,535	0.56%	2.04%
37	MultiCare/Deaconess Hospital	1,713,095,608	838,084,088	329,548,869	545,462,651	21,079,515	1.23%	3.86%
180	MultiCare/Valley Hospital	748,531,328	340,618,995	148,733,283	259,179,050	11,961,367	1.60%	4.62%
21	Newport Community Hospital	57,107,954	25,912,987	15,214,105	15,980,862	843,280	1.48%	5.28%
80	Odessa Memorial Hospital	5,776,116	1,779,425	1,794,586	2,202,105	28,975	0.50%	1.32%
125	Othello Community Hospital	Not reported						
139	Providence/Holy Family Hospital	674,123,703	327,749,702	160,661,751	185,712,250	11,223,155	1.66%	6.04%
193	Providence/Mount Carmel Hospital	116,521,670	58,410,729	26,523,986	31,586,955	2,264,876	1.94%	7.17%
162	Providence/Sacred Heart Medical Center	2,680,401,648	1,178,255,366	642,007,562	860,138,720	30,232,790	1.13%	3.51%
194	Providence/Saint Joseph's Hospital	36,809,232	19,363,072	8,442,441	9,003,719	895,834	2.43%	9.95%
50	Providence/Saint Mary Medical Center	599,906,993	307,262,761	99,995,610	192,648,622	11,114,101	1.85%	5.77%
172	Pullman Regional Hospital	132,569,203	47,569,175	14,998,525	70,001,503	949,959	0.72%	1.36%
157	Saint Luke's Rehabilitation Institute	116,287,797	58,357,807	24,815,567	33,114,423	1,016,856	0.87%	3.07%
42	Shriners Hospital for Children - Spokane	38,317,817	3,738	18,783,559	19,530,520	3,613,369	9.43%	18.50%
108	Tri-State Memorial Hospital	182,587,520	108,634,154	18,506,951	55,446,415	2,131,025	1.17%	3.84%
153	Whitman Medical Center	48,014,916	19,108,801	7,502,287	21,403,828	266,442	0.55%	1.24%
EASTERN WASH REGION TOTALS		7,248,441,169	3,372,094,261	1,529,580,801	2,346,766,107	98,123,177	1.35%	4.18%
STATEWIDE TOTALS (N=105)		76,298,128,353	32,192,464,609	15,334,850,634	28,770,813,110	1,039,391,268	1.36%	3.61%

*Hospital late in reporting final data to Department of Health. Amounts displayed are estimates calculated from quarterly reports.

**Only one quarter reported in 2019.

