Washington State Department of Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING 504011 B. WING 08/25/2016 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE CASCADE BEHAVIORAL HOSPITAL 12844 MILITARY ROAD SOUTH TUKWILA, WA 98168 (X4) ID SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5)PRÉFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE COMPLETE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE TAG DATE DEFICIENCY) L 000 **INITIAL COMMENTS** L 000 STATE LICENSING SURVEY 1. A written PLAN OF CORRECTION is required for each deficiency listed on the A state psychiatric hospital licensing survey was Statement of Deficiencies. conducted at Cascade Behavioral Hospital on 8/23/2016 - 8/25/2016 by Valerie Walsh, RN, MS, 2. EACH plan of correction statement and Alex Giel, REHS, PHA. must include the following: The regulation number and/or the tag ASE #9J9911 number: HOW the deficiency will be corrected; WHO is responsible for making the correction: WHAT will be done to prevent recurrence: HOW you will monitor for recurrence: and WHEN the correction will be completed. 3. Your PLANS OF CORRECTION must be returned within 10 business days from the date you receive the Statement of Deficiencies. Your Plans of correction must be postmarked by 9/22/2016. 4. Return the ORIGINAL REPORTS with the required signatures. L 420 322-040.1 ADMIN-ADOPT POLICIES L 420 WAC 246-322-040 Governing Body and Administration. The governing body shall: (1) Adopt written policies concerning the purposes, operation and maintenance of the hospital, and the safety, care and treatment of patients: This WAC is not met as evidenced by: Item #1: Active Treatment Policy

By signing, I understand these findings and agree to correct as noted: LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

STATE FORM

Washington State Department of Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY IDENTIFICATION NUMBER: AND PLAN OF CORRECTION COMPLETED A. BUILDING 504011 B. WING 08/25/2016 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 12844 MILITARY ROAD SOUTH CASCADE BEHAVIORAL HOSPITAL TUKWILA, WA 98168 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID (X5) COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PREFIX **PREFIX** REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DATE **DEFICIENCY**) L 420 Continued From Page 1 L 420 Based on interviews and document reviews the administration failed to develop policy which would provide for the same amount of active treatment to all patients. Failure to do so placed certain patients at risk for lack of potential improvement. Findings: On 8/23/2016 between 9:30 - 10:00 AM Surveyor #1 reviewed the patient treatment schedules with the Nurse Administrator for Chemical Dependency (Staff Member #1) and the Chief Nursing Officer (Staff Member #2). The surveyor found that on the Gero-Psych unit active treatment was scheduled for 4-1/2 hours Monday through Friday. but decreased to 1-3/4 hours on Saturday and Sunday. The surveyor requested a policy regarding active treatment, but the facility was unable to provide one. On 8/23/2016 at 2:00 PM Surveyor #1 interviewed the Director of Social Services (Staff Member #3), who designed the schedules. She explained that s/he wanted to schedule more treatment sessions for this unit on weekends, but had not done so yet. Item #2: Policies for Operation and Maintenance of the Hospital Based on interview, the governing body failed to meet the requirements of WAC 246-322 due to the following: 1. Failure to ensure staff were using disinfectants to clean high touch surfaces. 2. Failure to ensure storage of medical supplies in a manner that protected supplies from

Washington State Department of Health (X3) DATE SURVEY (X2) MULTIPLE CONSTRUCTION (X1) PROVIDER/SUPPLIER/CLIA STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING B. WING 504011 08/25/2016 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 12844 MILITARY ROAD SOUTH CASCADE BEHAVIORAL HOSPITAL **TUKWILA, WA 98168** SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PRÉFIX PREFIX TAG REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG DATE DEFICIENCY) Continued From Page 2 L 420 L 420 contamination. 3. Failure to ensure that certain cabinets and doors were locked to prevent patient access to off limit supplies and rooms. 4. Failure to keep chairs in good repair with cleanable surfaces. 5. Failure to provide and/or maintain mechanical or natural ventilation sufficient to remove odors. condensation and excessive heat from all habitable rooms in the facility. 6. Failure to provide shelving in housekeeping closets for supplies and chemicals. 7. Failure to vent housekeeping closets to the out-of-doors 8. Failure to provide a safe, clean, and sanitary environment to store medical test site equipment. 9. Failure to provide a well-ventilated area for soiled laundry. (THIS IS A REPEAT CITATION). Due to the scope and severity of the deficiencies cited under WAC 246-322 related to the physical environment it was determined that the governing body is not meeting its oversight obligations. Cross reference: Tag 0710, 0780, 0825, 0795, 1480, and 1555. L 710 322-100.1D INFECT CONTROL-PHYS L 710 **ENVIRON** WAC 246-322-100 Infection Control. The licensee shall: (1) Establish and implement an effective hospital-wide

Washington State Department of Health (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING _ 504011 B. WING 08/25/2016 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 12844 MILITARY ROAD SOUTH CASCADE BEHAVIORAL HOSPITAL **TUKWILA, WA 98168** SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID PREFIX (X5) COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PREFIX REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DATE DEFICIENCY) Continued From Page 3 L710 L710 infection control program, which includes at a minimum: (e) A procedure to monitor the physical environment of the hospital for situations which may contribute to the spread of infectious This WAC is not met as evidenced by: Item #1: Cleaning and Disinfection Based on observation, review of hospital's policy and manufacturer's instructions for use, the hospital staff failed to use a disinfectant when wiping down high touch surfaces and/or did not follow manufacturer's instruction for use when using the approved disinfectant. Failure to follow manufacturer's instructions for use and not using a disinfectant for high touch surfaces places patients and staff at risk for infection/illness. Reference: Purell Hand Sanitizer Wipes manufacturer's label stated that the wipes were intended for use in helping reduce bacteria on the skin. Reference: using approved AOAC test methods under Good Laboratory Practices, in the presence of 400-ppm hard water, 10% serum load and 10-minute contact time . . . Reference: Virex 256 manufacturer's label stated that in the presence of 400-ppm hard water, 10% serum load and 10-minute contact time... Findings: 1. In review of facility policy titled, "Daily Cleaning of Patient Area" Procedure VII read in part: "Wipe the following with Virex 256 disinfectant solution:

Washington State Department of Health (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: COMPLETED AND PLAN OF CORRECTION A. BUILDING _ B. WING 08/25/2016 504011 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 12844 MILITARY ROAD SOUTH **CASCADE BEHAVIORAL HOSPITAL TUKWILA, WA 98168** SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID PREFIX (X5) COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PREFIX REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE DATE TAG TAG DEFICIENCY) L 710 Continued From Page 4 L710 Door jambs, knobs hinges. . . " On 8/23/2016 at 9:30 AM Surveyor #2 observed a housekeeper (Staff Member #5) during a daily cleaning of a patient room apply "Virex 256 disinfectant solution" on a patients hand sink then proceeded to wipe it off with a dry cloth. The housekeeper did not allow 10-minute contact time as required per manufacturer's instruction for use. 3. On 08/23/2016 at 10:00 AM Surveyor #2 observed a housekeeper (Staff Member #4) during a daily cleaning of a patient room, wipe down the patient's door handle with an alcohol based product "Purell Hand Sanitizer Wipes". This product's intended use is for hands and not considered a disinfectant. Item #2: Safe Storage of Medical Supplies Based on observation, the facility failed to ensure that medical supplies were stored in a manner that protected supplies from contamination during storage. Failure to store medical supplies safely increases the risk of cross contamination. Findings: On 8/24/2016 between the hours of 9:00 AM and 11:00 AM Surveyor #2 observed in the soiled utility room, pre-packaged Urinary Test Kits stored in an open box underneath a previously used "suicide jacket". Also in the same room test kits were displayed on a table next to an air freshener spray can.

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Washington State Department of Health (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY STATEMENT OF DEFICIENCIES COMPLETED AND PLAN OF CORRECTION IDENTIFICATION NUMBER: A. BUILDING 504011 B. WING 08/25/2016 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 12844 MILITARY ROAD SOUTH CASCADE BEHAVIORAL HOSPITAL TUKWILA, WA 98168 PROVIDER'S PLAN OF CORRECTION (X4) ID PREFIX SUMMARY STATEMENT OF DEFICIENCIES (X5)(EACH DEFICIENCY MUST BE PRECEDED BY FULL **PREFIX** (EACH CORRECTIVE ACTION SHOULD BE COMPLETE CROSS-REFERENCED TO THE APPROPRIATE REGULATORY OR LSC IDENTIFYING INFORMATION) DATE TAG TAG DEFICIENCY) Continued From Page 5 L780 L 780 L 780 322-120.1 SAFE ENVIRONMENT L 780 WAC 246-322-120 Physical Environment. The licensee shall: (1) Provide a safe and clean environment for patients, staff and visitors: This WAC is not met as evidenced by: Item #1: Safe Environment Based on observation the facility failed to take preventable measures to keep patients safe from harm to self and others. Failure to maintain a safe environment places patients and staff at risk from harm to self and others. Findings: 1. On 8/23/2016 between the hours of 9:30 AM and 11:00 AM surveyor #2 observed cabinets in patient areas. Surveyor #2 observed one cabinet labeled "office supplies", which had a lock that was malfunctioning, allowing patients to have access to supplies. 2. On 8/24/2016 between the hours of 10:00 AM and 11:00 AM Surveyor #2 checked the doors on 2 North to ensure that patients did not have access to areas that were off limits. During the checks. Surveyor #2 was able to open the door to the employee breakroom and the laundry room where detergents were stored on the floor. Item #2: Clean Environment Based on observation the facility failed to maintain a clean environment in patient areas. Failure to provide a clean environment places

Washington State Department of Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY IDENTIFICATION NUMBER: COMPLETED AND PLAN OF CORRECTION A. BUILDING 504011 B. WING 08/25/2016 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 12844 MILITARY ROAD SOUTH CASCADE BEHAVIORAL HOSPITAL **TUKWILA, WA 98168** SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL PRÉFIX **PREFIX** (EACH CORRECTIVE ACTION SHOULD BE COMPLETE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DATE DEFICIENCY) L 780 Continued From Page 6 L 780 patients at risk for environmental exposures. Findings: On 8/23/2016 between the hours of 1:30 PM and 3:00 PM Surveyor #2 observed chairs in the dining area that were torn, soiled and had food debris accumulating under the cushions. L 795 **322-120.4 VENTILATION** L 795 WAC 246-322-120 Physical Environment. The licensee shall: (4) Provide natural or mechanical ventilation sufficient to remove odors, smoke, excessive heat and condensation from all habitable rooms: This WAC is not met as evidenced by: Based on observation, the facility failed to provide and/or maintain mechanical or natural ventilation sufficient to remove odors, condensation and excessive heat from all habitable rooms in the facility. Failure to provide and/or maintain ventilation places patients and staff at an undue risk of environmental exposures. Findings: 1. On 8/23/2016 between the hours of 9:30 AM and 11:00 AM Surveyor #2 observed heavy condensation and no ventilation in the shower room on 3 West located at the end of the hall. On 8/24/2016 between the hours of 9:30 AM and 11:00 AM Surveyor #2 observed 3 more showers with heavy condensation and no ventilation, and 1 of the shower curtains contained black mold.

Washington State Department of Health (X2) MULTIPLE CONSTRUCTION STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING _ 504011 B. WING 08/25/2016 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE CASCADE BEHAVIORAL HOSPITAL 12844 MILITARY ROAD SOUTH TUKWILA, WA 98168 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION lD (X5) PRÉFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PREFIX COMPLETE TAG REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG DATE DEFICIENCY) L 795 Continued From Page 7 L 795 2. On 8/23/2016 between the hours of 10:00 AM and 11:00 AM Surveyor #2 observed a strong urine smell outside patient room 221 on 2 North. Surveyor #2 requested that the room be cleaned. Surveyor #2 returned on 8/24/2106 between the hours of 9:30 and 11:00 AM and noticed that the patient was not in the room, the room appeared to be cleaned, but still had a strong urine smell. On 8/23/2016 between the hours of 1:30 PM and 3:00 PM Surveyor #2 entered an outpatient building (PHP Building) where patients were having group sessions. The room was very hot: the surveyor noticed that the dial on the thermostat had reached the maximum temperature of 80 degrees on the scale. 4. On 8/24/2016 between the hours of 1:30 PM and 3:00 PM surveyor #2 interviewed the facility plant manager (Staff Member #6) regarding the ventilation issues that the facility seemed to be having. The surveyor discovered that the exhaust fan for 3 West was in repair and had not been returned and replaced. The facility also had had a fire in the HVAC system in the outpatient building (PHP). The roof was replaced but the facility had decided to cap off the ventilation system and not replaced the HVAC system on the roof. L 825 322-120.8B HOUSEKEEPING CLOSETS L 825 WAC 246-322-120 Physical Environment. The licensee shall: (8) Provide housekeeping and service facilities on each floor, including: (b) Housekeeping closets: (i) Equipped with shelving; (ii) Ventilated to the out-of-doors; and (iii) Kept locked; This WAC is not met as evidenced by:

Washington State Department of Health (X1) PROVIDER/SUPPLIER/CLIA STATEMENT OF DEFICIENCIES (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING _ 504011 B. WING 08/25/2016 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE CASCADE BEHAVIORAL HOSPITAL 12844 MILITARY ROAD SOUTH TUKWILA, WA 98168 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PREFIX ID PROVIDER'S PLAN OF CORRECTION (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) (X5)**PREFIX** (EACH CORRECTIVE ACTION SHOULD BE COMPLETE CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DATE DEFICIENCY) L 825 Continued From Page 8 L 825 Based on observation the facility failed to provide housekeeping closets equipped with shelving and ventilation that is vented to the outside of the facility. Failure to allow chemicals to off gas through an outside vent can create an unsafe environment to staff and patients. Not providing shelving for chemicals increases the chance of chemical spills when stored on the floor. Findings: On 8/23/2016 between the hours of 10:00 AM and 11:30 AM surveyor #2 observed the following deficiencies related to housekeeping closets: 1) The 3 West floor closet was used for storing housekeeping supplies (microfiber mop heads) on the floor, and the closet did not have any shelving units. 2) The 3 West floor housekeeping closet did not vent to the outdoors and was not equipped with shelves. 3) The 2 North floor housekeeping closet was not equipped with shelves. 4) On the 2 West floor Surveyor #2 observed 2 housekeeping carts in 2 separate closets. One closet was not vented to the outdoors, and neither closet had shelving. L1480 322-220.3 MAINTAIN LAB L1480 WAC 246-322-220 Laboratory Services. The licensee shall: (3) Maintain each medical test site in the hospital in a safe, clean, and sanitary

Washington State Department of Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING 504011 B. WING 08/25/2016 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE CASCADE BEHAVIORAL HOSPITAL 12844 MILITARY ROAD SOUTH TUKWILA, WA 98168 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION ın (X5) COMPLETE PRÉFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE PREFIX TAG REGULATORY OR LSC IDENTIFYING INFORMATION) TAG DATE DEFICIENCY) L1480 Continued From Page 9 L1480 condition. This WAC is not met as evidenced by: Based on observation the hospital failed to provide a sanitary environment for storing the centrifuge and medical supplies in the soiled utility room. Failure to provide a sanitary environment increases the risk of cross contamination, which places patients and staff at risk of illness. Findings: On 8/23/2016 between the hours of 10:30 AM and 11:00 AM Surveyor #2 observed in a Unit 3 North soiled utility room a centrifuge and medical supplies in a tote basket, in close proximity of garbage accumulation on the floor, a hopper and used bed alarm pads stored in the same area in the room. L1485 322-230.1 FOOD SERVICE REGS L1485 WAC 246-322-230 Food and Dietary Services. The licensee shall: (1) Comply with chapters 246-215 and 246-217 WAC, food service: This WAC is not met as evidenced by: Based on observation, the hospital staff failed to implement policies and procedures consistent with the Washington State Retail Food Code, WAC 246-215. Failure to follow best food practices places patients, staff, and visitors at risk for foodborne illness. Findings: 1. On 8/23/2016 between 11:00 AM and 11:40 AM

Washington State Department of Health (X1) PROVIDER/SUPPLIER/CLIA STATEMENT OF DEFICIENCIES (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING _ 504011 B. WING 08/25/2016 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 12844 MILITARY ROAD SOUTH CASCADE BEHAVIORAL HOSPITAL TUKWILA, WA 98168 (X4) ID SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE PRÉFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE TAG REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG DATE DEFICIENCY) L1485 Continued From Page 10 L1485 Surveyor #2 observed a container of pasta greater than 2 inches deep in the walk-in cooler. In cooling foods with depths greater than 2 inches staff must ensure that the foods are cooled within the required time frame as specified by Washington State Retail Food Code. The hospital did not document cooling times for the pasta. Reference: Washington State Retail Food Code WAC 246-215-03515 2. On 8/23/2016 between 11:15 AM and 11:40 AM Surveyor #2 observed pre-wrapped sandwiches without ingredient labels in refrigeration on the 3 North floor. Foods packaged in the establishment must provide labeling information of the product per Washington State Retail Food Code. Reference: Washington State Retail Food Code WAC 246-215-03610 3. On 8/23/2016 at 9:35 AM and on 8/24/2016 at 9:30 AM Surveyor #2 used a thin-stemmed thermometer to assess the temperature of a juice cup in the refrigerator on the 4th floor, which temped at 49.7 degrees Fahrenheit. The surveyor also temped a nutritional supplement drink in the refrigerator on the 2 West floor, which temped at 47.8 degrees Fahrenheit. Both items exceeded the above maximum cold-holding temperature of 41 degrees Fahrenheit. Reference: Washington State Retail Food Code. WAC 246-215-03525 (b) 4. On 8/24/2016 between 10:00 AM and 11:00 AM Surveyor #2 observed an "Ocean Spray" juice dispenser with a cleaning log attached to the side of the unit that indicated the unit was cleaned on 6/22/2016 and 8/10/2016. Inside the unit were displayed the manufacturer's instructions, which

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Cascade Behavioral Health Hospital Plan of Correction for State Licensing Survey August 23-25, 2016

Tag#	HOW the Deficiency Will Be Corrected	WHO is Responsible Individual(s)	WHAT Will Be Done to Prevent Recurrence	HOW Monitoring Will Occur for Recurrence	WHEN - Estimated Date of Correction	Target % for Compliance	Action Level Indicating Need for Change of POC
L420 – Active Treatment same amount for all patients	A policy & program schedule will be developed for all units.	Director of Social Services	Monthly program schedules will be audited for compliance with the policy.	Charts will be audited monthly to ensure that the programming on the schedules actually occurred & that patient participation was documented.	10/15/2016	90%	<90%
L420 – Disinfectants for high touch surfaces	Housekeeping & other staff who use disinfecting cleaners will be trained in the proper use of these products	Facilities Director	Facilities Director will perform weekly checks to ensure that the proper products are	At least monthly EOC rounds to be conducted by the Facilities Director and/or the	10/15/2016	90%	<90%

Deed 9/27/6. Pategod needed recession 9/27/16

Tag#	HOW the Deficiency Will Be Corrected	WHO is Responsible Individual(s)	WHAT Will Be Done to Prevent Recurrence	HOW Monitoring Will Occur for Recurrence	WHEN - Estimated Date of Correction	Target % for Compliance	Action Level Indicating Need for Change of POC
	related to high- touch surfaces.		being used properly.	Infection Control RN. Results to go to the Infection Control Committee & Performance Improvement Committee.			
L420 – Storage of medical supplies	The nursing directors, in conjunction with the Infection Control RN will examine these areas across the hospital to determine the best place for clean vs dirty supplies, label the areas as such, train staff on the delineation of these areas, and monitor staff behavior related to keeping clean	Nursing Directors & Infection Control RN.	Signage of clean & dirty.	At least monthly EOC rounds to be conducted by the Infection Control RN. Results to go to the Infection Control Committee & Performance Improvement Committee.	10/15/2016	90%	<90%

Tag#	HOW the Deficiency Will Be Corrected	WHO is Responsible Individual(s)	WHAT Will Be Done to Prevent Recurrence	HOW Monitoring Will Occur for Recurrence	WHEN - Estimated Date of Correction	Target % for Compliance	Action Level Indicating Need for Change of POC
	and dirty separate.						
L420 – Patient cabinets locked	Corrected by Facilities Director 9/15/2016.	Charge nurses	At least monthly inspections of cabinets.	Add to daily Administrator on Call rounds sheets. Results to be reported immediately to Facilities for correction and then to PI Committee.	10/15/2016	90%	<90%
L420 – Chairs in good repair with cleanable surfaces	Chairs not in good repair were removed.	Facilities Director	At least monthly inspections by Infection Control RN and/or Facilities Director.	Results of inspections to go to Infection Control Committee & Performance Improvement Committee.	10/15/2016	90%	<90%
L420 – Mechanical or natural ventilation for all habitable	The areas will be surveyed if air adjustment can be done or if the function needs to be relocated to another room. If	Facilities Director	HVAC system will be a capital purchase. CFO will add this to our capital	Monthly inspection of ventilation system(s) to be done by EOC Committee	Assessment of rooms to be completed by 10/15/2016. Completion of installation dependent on	100%	<90%

Tag#	HOW the Deficiency Will Be Corrected	WHO is Responsible Individual(s)	WHAT Will Be Done to Prevent Recurrence	HOW Monitoring Will Occur for Recurrence	WHEN - Estimated Date of Correction	Target % for Compliance	Action Level Indicating Need for Change of POC
rooms in the hospital.	other mechanical changes need to be made this will increase the time of correction.		purchase needs & work with corporate in 2016-2017 to get any needed HVAC installed.	members to ensure they continue to provide adequate ventilation for habitable rooms.	the allocation of fiscal resources.		
L420 – Shelving in housekeeping closets.	Shelving to be installed in housekeeping closets.	Facilities Director	Housekeeping closets to be individually inspected & measured, shelving ordered and installed by facilities personnel.	Once complete, the Director of Performance Improvement will conduct a walk-through to ensure all shelving was installed.	Shelves to be ordered by 10/15/2016 & installed as soon as practical thereafter.	100%	<90%
L420 – Ventilation in housekeeping closets to the outside	Housekeeping closets will be assessed to determine if an air adjustment can be made and if so, the ventilation issue will be corrected. If not, housekeeping carts & chemicals will be relocated	Facilities Director	Adjustment of existing ventilation and/or movement of equipment & supplies to areas that can be ventilated.	Once complete, the Director of Performance Improvement will conduct a walk-through to ensure all shelving was installed. Members of EOC	Assessment of rooms to be completed by 10/15/2016. Completion of installation dependent on the allocation of fiscal resources.	100%	<90%

Tag#	HOW the Deficiency Will Be Corrected	WHO is Responsible Individual(s)	WHAT Will Be Done to Prevent Recurrence	HOW Monitoring Will Occur for Recurrence	WHEN - Estimated Date of Correction	Target % for Compliance	Action Level Indicating Need for Change of POC
	to areas that can be properly ventilated.			Committee will conduct at least monthly rounds to ensure these ventilation systems continue to function appropriately.			
L420 – Environment to store medical test site equipment	The nursing directors, in conjunction with the Infection Control RN will examine these areas across the hospital to determine the best place for clean vs dirty supplies, label the areas as such, train staff on the delineation of these areas, and monitor staff behavior related to keeping clean	Nursing Directors & Infection Control RN.	Signage of clean & dirty.	At least monthly EOC rounds to be conducted by the Infection Control RN. Results to go to the Infection Control Committee & Performance Improvement Committee.	10/15/2016	90%	<90%

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	and dirty separate.			-			
Ventilation for soiled laundry.	Soiled laundry areas will be individually assessed to see which still need ventilation equipment installed.	Facilities Director	Air adjustments will be made if possible. If not, needed ventilation equipment will be ordered & installed by facilities personnel. The EOC Committee members will round at least monthly to ensure this equipment is functioning correctly.	Once complete, the Director of Performance Improvement will conduct a walk-through to ensure all soiled laundry ventilation equipment was installed. Members of EOC Committee will conduct at least monthly rounds to ensure these ventilation systems continue to function appropriately.	Assessment of rooms to be completed by 10/15/2016. Completion of installation dependent on the allocation of fiscal resources.	90%	<90%
L710 – Infection Control Plan	Housekeeping & other staff who use disinfecting	Facilities Director	Facilities Director will perform	At least monthly EOC rounds to be	10/15/2016	90%	<90%

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& surveillance activities to include high touch surfaces disinfection.	cleaners will be trained in the proper use of these products related to high-touch surfaces.		weekly checks to ensure that the proper products are being used properly.	conducted by the Facilities Director and/or the Infection Control RN. Results to go to the Infection Control Committee & Performance Improvement Committee.			
L710 – Infection Control Plan & surveillance activities to include separation of soiled & clean medical supplies.	The nursing directors, in conjunction with the Infection Control RN will examine these areas across the hospital to determine the best place for clean vs dirty supplies, label the areas as such, train staff on the delineation of these areas, and	Nursing Directors & Infection Control RN.	Signage of clean & dirty.	At least monthly EOC rounds to be conducted by the Infection Control RN. Results to go to the Infection Control Committee & Performance Improvement Committee.	10/15/2016	90%	<90%

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	monitor staff behavior related to keeping clean and dirty separate.						
L780 – Cabinet locks & employee breakrooms accessible to patients	Corrected by Facilities Director 9/15/2016.	Charge Nurses	At least monthly inspections of cabinets.	Add to daily Administrator on Call rounds sheets. Results to be reported immediately to Facilities for correction and then to Pl Committee.	10/15/2016	90%	<90%
L780 – Clean environment, torn & dirty chairs	Chairs not in good repair removed.	Facilities Director	At least monthly inspections by Infection Control RN and/or Facilities Director.	Results of inspections to go to Infection Control Committee & Performance Improvement Committee.	10/15/2016	90%	<90%
L795 – Shower room ventilation	Showers will be individually assessed to see which still need	Facilities Director	Air adjustments will be made if possible. If	Once complete, the Director of Performance	Assessment by 10/15/2016. Completion of installation	90%	<90%

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	ventilation		not, needed	Improvement	dependent on		Change of POC
	equipment		ventilation	will conduct a	the allocation		
	installed.		equipment	walk-through	of fiscal		
			will be	to ensure all	resources.		
			ordered &	showers			
			installed by	ventilation			
			facilities	equipment			
			personnel.	was installed.			
			The EOC	Members of			
			Committee	EOC			
			members will	Committee			
			round at least	will conduct			
			monthly to	at least			
			ensure this	monthly			
			equipment is	rounds to			
			functioning	ensure these			
			correctly.	ventilation			
				systems			
				continue to			
				function			}
				appropriately.			
L795 – Strong	The Housekeeping	Facilities	Units will be	Add to daily	10/15/2016	90%	<90%
smell of urine	Department will	Director	cleaned with	Administrator			
	establish cleaning		the proper	on Call			
	routines &		chemicals and	rounds			
	schedules		with enough	sheets.			
	sufficient to keep		frequency to	Results to be			
	the hospital free		ensure they	reported			
	from odors,		are odor free.	immediately			
			Nursing	to Facilities			

Tag#	HOW the Deficiency Will Be Corrected including the smell of urine.	WHO is Responsible Individual(s)	WHAT Will Be Done to Prevent Recurrence Directors will report to Housekeeping any issues as they occur.	HOW Monitoring Will Occur for Recurrence for correction and then to Pi Committee.	WHEN - Estimated Date of Correction	Target % for Compliance	Action Level Indicating Need for Change of POC
L795 — PHP rooms too hot (no a/c)	Habitable rooms will be examined for which type of ventilation is appropriate: open windows, fans, or HVAC & appropriate measures installed. Thermometers will be installed so staff can monitor temperature.	Facilities Director	Fans can be installed quickly. HVAC system will be a capital purchase. CFO will add this to our capital purchase needs & work with corporate in 2016-2017 to get any needed HVAC installed.	Monthly inspection of ventilation system(s) to be done by EOC Committee members to ensure they continue to provide adequate ventilation for habitable rooms.	10/15/2016	90%	<90%
L795 - Exhaust fan for 3 West	Showers will be individually assessed to see which still need ventilation equipment installed.	Facilities Director	Air adjustments will be made if possible. If not, needed ventilation equipment will be	Once complete, the Director of Performance Improvement will conduct a walk-through to ensure all	Assessment by 10/15/2016. Completion of installation dependent on the cost of the project & allocation of	90%	<90%

Tag#	HOW the Deficiency Will Be Corrected	WHO is Responsible Individual(s)	WHAT Will Be Done to Prevent Recurrence	HOW Monitoring Will Occur for Recurrence	WHEN - Estimated Date of Correction	Target % for Compliance	Action Level Indicating Need for Change of POC
			ordered & installed by facilities personnel. The EOC Committee members will round at least monthly to ensure this equipment is functioning correctly.	showers ventilation equipment was installed. Members of EOC Committee will conduct at least monthly rounds to ensure these ventilation systems continue to function appropriately.	fiscal resources.		
L795 – HVAC for PHP	Habitable rooms will be examined for which type of ventilation is appropriate: open windows, fans, or HVAC & appropriate measures installed. Thermometers will be installed so	Facilities Director	Fans can be installed quickly. HVAC system will be a capital purchase. CFO will add this to our capital purchase needs & work with corporate in	Monthly inspection of ventilation system(s) to be done by EOC Committee members to ensure they continue to provide adequate ventilation	Assessment of rooms to be completed by 10/15/2016. Completion of installation dependent on the allocation of fiscal resources.	90%	<90%

Tag#	HOW the Deficiency Will Be Corrected staff can monitor temperature.	WHO is Responsible Individual(s)	WHAT Will Be Done to Prevent Recurrence 2016-2017 to get any needed HVAC installed.	HOW Monitoring Will Occur for Recurrence for habitable rooms.	WHEN - Estimated Date of Correction	Target % for Compliance	Action Level Indicating Need for Change of POC
L825 – Housekeeping closet shelves	Shelving to be installed in housekeeping closets.	Facilities Director	Housekeeping closets to be individually inspected & measured, shelving ordered and installed by facilities personnel.	Once complete, the Director of Performance Improvement will conduct a walk-through to ensure all shelving was installed.	10/15/2016	100%	<90%
L825 – 3 West housekeeping closet storage of items on the floor.	Shelving to be installed in housekeeping closets & items removed from the floor.	Facilities Director	Housekeeping closets to be individually inspected & measured, shelving ordered and installed by facilities personnel.	Once complete, the Director of Performance Improvement will conduct a walk-through to ensure all shelving was installed. EOC Committee members will conduct at least monthly rounds to	10/15/2016	90%	<90%

Tag#	HOW the Deficiency Will Be Corrected	WHO is Responsible Individual(s)	WHAT Will Be Done to Prevent Recurrence	HOW Monitoring Will Occur for Recurrence ensure no	WHEN - Estimated Date of Correction	Target % for Compliance	Action Level Indicating Need for Change of POC
				items are stored on the floor.			
L825 – Housekeeping closets ventilation to the outside	Housekeeping closets will be assessed to determine if an air adjustment can be made and if so, the ventilation issue will be corrected. If not, housekeeping carts & chemicals will be relocated to areas that can be properly ventilated.	Facilities Director	Adjustment of existing ventilation and/or movement of equipment & supplies to areas that can be ventilated.	Once complete, the Director of Performance Improvement will conduct a walk-through to ensure all shelving was installed. Members of EOC Committee will conduct at least monthly rounds to ensure these ventilation systems continue to function appropriately.	Assessment of rooms to be completed by 10/15/2016. Completion of installation dependent on the allocation of fiscal resources.	100%	<90%
L1480 –	The nursing	Nursing	Signage of	At least	10/15/2016	90%	<90%
Sanitary environment	directors, in conjunction with	Directors &	clean & dirty.	monthly EOC rounds to be			

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for centrifuge & medical supplies.	the Infection Control RN will examine these areas across the hospital to determine the best place for clean vs dirty supplies, label the areas as such, train staff on the delineation of these areas, and monitor staff behavior related to keeping clean and dirty separate.	Infection Control RN.		conducted by the Infection Control RN. Results to go to the Infection Control Committee & Performance Improvement Committee.			Change of 1 oc
L1485 – Cooling of food in containers deeper than 2" within time frame	The Dietary Manager will ensure that proper policies & procedures are in place for the cooling of foods in containers deeper than 2".	Dietary Manager	Staff will be educated on expectations related to the proper cooling of foods. Logs will be maintained.	The Infection Control RN will monitor these logs and on-the- spot practice of food service workers to ensure ongoing compliance &	10/15/2016	100%	<90%

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L1485 — Ingredients of food	The Dietary Manager will develop processes to label food containers with the primary ingredients of those containers.	Dietary Manager	Staff will be educated on expectations related to the proper labeling of food containers.	report findings to the Infection Control Committee & Performance Improvement Committee. Dietary manager will round on the inpatient units to ensure that food containers have been properly labeled & will report her findings to the Performance Improvement	10/15/2016	90%	<90%
L1485 – Food storage >41 degrees	The Dietary Manager will ensure that proper policies & procedures are in	Dietary Manager	Staff will be educated on expectations related to the proper	Committee. The Infection Control RN will monitor these logs and on-the-	10/15/2016	100%	<90%

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	place for the storage of food at safe temperatures to prevent foodborne illness.		storage of foods. Logs will be maintained.	spot practice of food service workers to ensure ongoing compliance & report findings to the Infection Control Committee & Performance Improvement Committee.			Change of POC
L1485 – Cleaning of juice machines	The food service manager will develop processes to ensure that the juice machines are correctly cleaned and educate staff on those procedures.	Dietary Manager	Staff will be educated on expectations related to the proper cleaning of juice machines. Logs will be maintained.	The Infection Control RN will monitor these logs and on-the- spot practice of food service workers to ensure ongoing compliance & report findings to the Infection	10/15/2016	90%	<90%

Tag #	HOW the Deficiency Will Be Corrected	WHO is Responsible Individual(s)	WHAT Will Be Done to Prevent Recurrence	HOW Monitoring Will Occur for Recurrence Control Committee & Performance Improvement	WHEN - Estimated Date of Correction	Target % for Compliance	Action Level Indicating Need for Change of POC
L1485 – Dirty microwaves	The Infection Control RN will establish policies & procedures on the cleaning of microwave ovens. Each department with a microwave oven is responsible for cleaning that microwave.	Each department manager.	Department managers will educate their staff on the importance of keeping microwave ovens clean & monitor their staff compliance. Logs will be maintained on when these microwaves	Committee. The Infection Control RN will monitor these logs and ovens to ensure ongoing compliance & report findings to the Infection Control Committee & Performance Improvement	10/15/2016	90%	<90%
L1555 – Ventilated laundry closets & soiled utility closets	Soiled laundry areas will be individually assessed to see which still need ventilation equipment installed.	Facilities Director	are cleaned. Air adjustments will be made if possible. If not, needed ventilation equipment will be ordered &	Committee. Once complete, the Director of Performance Improvement will conduct a walk-through to ensure all soiled laundry	Assessment by 10/15/2016. Completion of installation dependent on the cost of the project & allocation of	90%	<90%





5/4/2017

Timothy Hall, PI Director Cascade Behavioral Hospital 12844 Military Rd S Tukwila, WA 98168

Dear Mr. Hall:

Surveyors from the Washington State Department of Health and the Washington State Patrol Fire Protection Bureau conducted a state licensing survey at Cascade Behavioral Hospital on 8/23/2016 – 8/25/2016. Hospital staff members developed a plan of correction to correct deficiencies cited during this survey. This plan of correction was approved on 5/4/2017.

Hospital staff members sent a Progress Report that indicates all deficiencies have been corrected. The Department of Health accepts Cascade Behavioral Hospital's attestation to be in compliance with Chapter 246-320 WAC.

If there were fire life safety deficiencies identified in your report, the Deputy Fire Marshal will perform an on-site revisit after the correction date to verify those corrections..

The team sincerely appreciates your cooperation and hard work during the survey process and looks forward to working with you again in the future.

Sincerely,

Valerie Walsh Survey Team Leader