# Our Water System Does Not Meet Treatment Requirements

The water you drink is provided by the \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ water system. Our system’s water source does not meet current state requirements for drinking water. Currently, we use a surface water source and treat our water in the following manner. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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Disinfection alone does not always kill all disease-causing organisms, such as *Giardia* and other parasites. Filtration, in combination with disinfection, is an effective way to remove such parasites. Our system does not continuously provide effective filtration and disinfection treatment.

**What should I do?**

There are actions you can take to protect your family from illness. **As a precaution, the state Department of Health advises you to bring your water to a rolling boil for at least one minute, and allow it to cool uncovered, before using it for drinking, cooking, or food preparation.** If you have specific health concerns, consult your doctor. A home filter will not necessarily solve the problem, because not all home filters protect against all pathogens.

**What does this mean to me?**

Until we develop a protected groundwater source or establish a connection with an approved public water system, there is an increased chance that disease-causing organisms could contaminate the water supply. **Inadequately treated surface water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites, which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches**. However, these symptoms are not only caused by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice.

**Are some people at greater risk?**

Some people, including organ or bone marrow transplant recipients, those on chemotherapy, those with HIV/AIDS, some elderly, and infants may be at increased risk. These people should seek advice about drinking water from their health care providers. You can get guidelines on ways to lessen the risk of infection by microbes from the Safe Drinking Water Hotline at 1-800-426-4791.

**What is the water system doing?**

Developing a protected groundwater source or establishing a connection with an approved public water system is the best way to make our water safer.

Our plan to correct this problem is \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

If you would like more information, please call \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ at \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

If other people, such as tenants, residents, patients, students, employees, or visitors receive water from you, it is important that you give this notice to them by posting it in a conspicuous location, delivering it by hand, or mail.