



### **WELCOME!**

### Please MUTE your phones!

**EQuIP for LTC webinar will begin at 10:00 AM** 

Today's topic is

"Antibiotic Stewardship in a Rural Nursing Home"

6/28/17

PUBLIC





### Housekeeping

### Please...

- Mute your phone if you are not speaking
- Do not put the phone line on hold
- Use the chat box to ask questions during and after the presentation





### **Enrollment in EQuIP**

- Formal participation encouraged (not mandatory)
- Requires signed enrollment form by facility leadership & contact info for facility attendees
- Annual facility self-assessment
- Opportunity to participate in small group collaborative and QI projects
  - Work together
  - Share outcome data
  - Community of support
- Establish ASP & be recognized on DOH Honor Roll for Stewardship





## Leadership Commitment Poster

- Customize for your facility
- Post in prominent location
- Include in admission packet

Your nursing home photo and logo here!



#### A Commitment to Our Patients about Antibiotics

#### What we will do as your healthcare team

Your health is important to us. When you have an illness, we promise to provide the best possible treatments for your condition. If an antibiotic is not needed, or would do more harm than good, we will explain this to you and offer other treatments that are better for you.

#### Antibiotics only fight infections caused by bacteria

- Antibiotics don't work for viral infections like the common cold, most coughs, and most sore throats.
- If you're sick from a virus and you take antibiotics, you won't get better and you could get bad side effects.
- · Antibiotics should only be taken when necessary.
- Buying medications that won't help you is a waste of your money.

#### What should you do?

- . If you get an antibiotic, take it as prescribed.
- If you don't get an antibiotic but think you need one, discuss your concerns with us.

#### Problems with using antibiotics

Antibiotics make bacteria more resistant and can make future infections harder to treat.

Side effects include:

- Drug-resistant infections ("superbugs")
- · Skin rashes
- Diarrhea (including C.difficile which can be serious and difficult to treat)
- Yeast infections

#### Our promise

As your healthcare team, we promise to provide the best possible treatments for your condition. We are dedicated to prescribing antibiotics only when they are needed, and we will avoid giving them to you when they might do more harm than good.

If you have any questions, please feel free to ask your doctor, nurse, or pharmacist.

Clinic Picture Here

Clinic Name Here

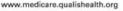
Clinic Logo Here











This material was prepared by the Washington Blate Department of Health, the Washington Blate Medical Association and Dasis Health, by Microan Coully Inhosistic Arterials (Properties of Dastry Ingenetics of ICIN COIL for Idaho and Washington, under contract with the Centers for Medical & Microal Services ICINSI, an agency of the U.S. Department of Health and Human Services. The contents presented do not necessarily related CMS plants. (MANCA 10 CH 2014) Material adapted from Meeker D, Kright TK, Freetberg MW, etc. ol. JASAN Intern Med. 2014;174:01: 425-421 doi: 10.1001/jamantsemmed.2013.1419/ and Centers for Disease Control and Prevention (EDC) Get Smith Nove Miller Antibiotics Work Internationals (International International Inte







### **Antibiotic Stewardship in a Rural Nursing Home:**

Where We Went, How We Got There, What We learned

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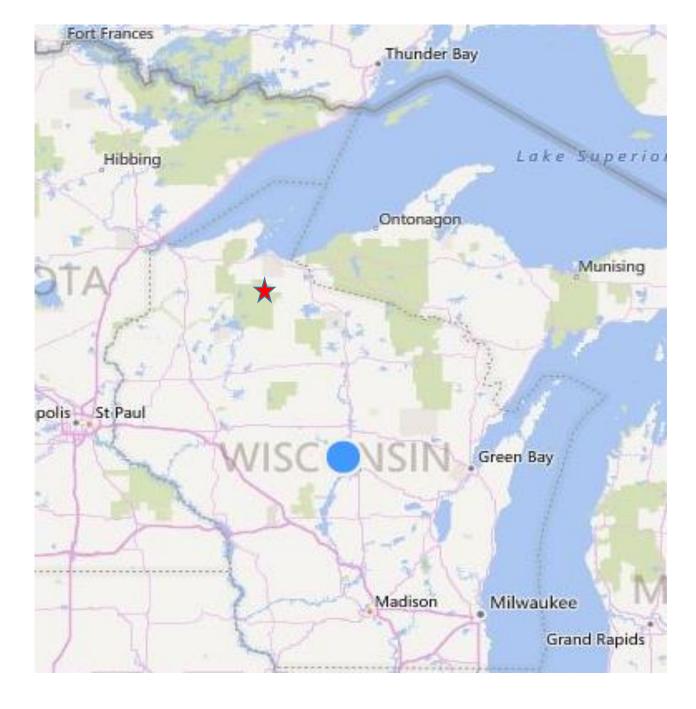




# "If you really look closely, most overnight successes took a long time."

Park Manor Nursing Home
Private for Profit
Employee Owned
90 licensed skilled beds
CNA school two cohorts/yr
CLIA Certified Lab-Mod Complexity

Flambeau Hospital (Critical Access)
Marshfield Clinic Primary Care
Tertiary Care Wausau, Marshfield





### MRSA associated Staff skin infection

Staff	·		
Year	Month	Number	
2006	January		
	February		
	March		
	April		
	May		
	June		
	July	10	
	August	2	
	September	2	
	October		
	November		
	December	1	
2007	January	2	1 repeater
	February		
	March	1	repeater
	April	2	
	May	2	
	June		
	July		
	August	1	repeater



### Lifeline

The Audience always knows the correct answer.

"We have a lot of antibiotic resistance"

"It's those damn doctors, they treat everything"

"You're the medical director, tell them to stop!"

"lots of antibiotic resistance" and "doctors treat everything"

"Get Me the Data!"

"START COUNTING STUFF"

January-December 2006

			Park M	lanor Po	ercenta 1. 2006	age of Urines - December	31, 200	eptible																					
	Thru 12/31/2006			lineary .	.,																				-	-	-		
# of	Organism	ampio	carbe nicilli	cefaz	ciprof oxaci n	nitrof minoc uranti ycline on	ofloxa	timent	bactri m	norflo xacin	tetrac ycline	11	tobra mycin	genta micin	ticarci Ilin	ceftaz pir	perc au	gm v	vanco o	eftria	pip/ta zobac tam	oxaxii	penici Ilin	impen	unasy	clinda	erythi		
	Alpha hemolytic streptococcus	100		100		100			100			100													-	mycm	"	antibiotic use	
2	Citrobacter (levinea) amalonatica			R		100			100			100		100						50						-	-		
	Citrobactor fruendii complex			R		R			100			100		100						100									
	Citrobactor koseri		1	100		100			100			100															-		
	Coagulase negative staphylococci			36		100			75										63			R	13						
	E. Coli	63		96	17	89			89			81		0						4									
	Enterbacter cloacae	R		R	25	33			100			75		100						100							-		
	Enterococcus faecium					R						R						R	3				R						
	Gram negative bacilli																												
	Gram positive cocci																												
	Group B Streptococcus																						20			20	20		
	Group D Enterococcus					86						3							55				86						
	1 Klebsiella oxytoca	R		100	100	100			100			100																	
	4 Klebsiella pneumoniae	8		93	8	64			93			93																	
	Lactobacillus species																												
	4 Proteus mirabilis	100	)	100	R	R			100			50																	
	3 Pseudomonas aeruginosa				67							67	100			100					100								
	2 Pseudomonas fluorescsens/putida	group			R				50			R	100	1		100			R	-	100								
	1 Serratia marcescens	R		R	100				100	R		100		100			-			100				100	R				
				14		100			100		100								17			3	R						
-	Staphylococcus aureus-Methicillin					100			100		100			-					0		F	2							
1	byeast													-		-	-		0										
	3											-	-	-			-				Maria								
36	Gyeast 35							-	-			-	-	-	-		-												
							-			-		-	-	-			-	-											
2												-		-			-	-											
7										-		-	-	-			-												
			-		-			-	-	-	-		-		-														
	* not tested																_												

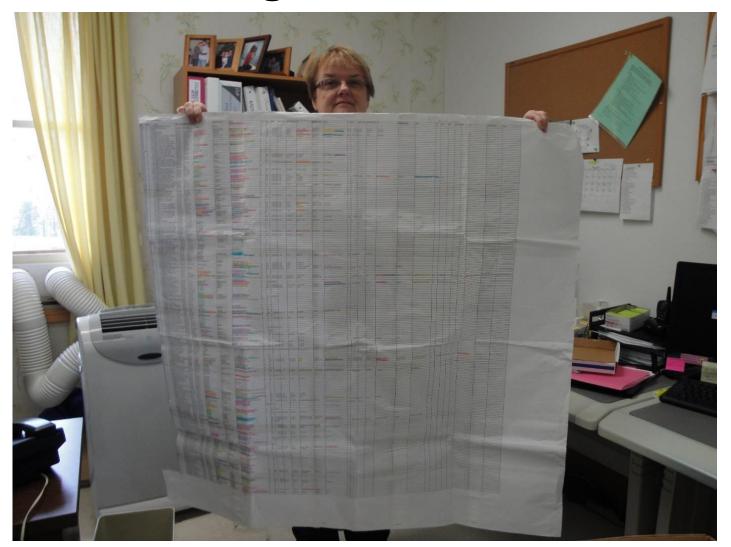
2/14/2011

2/14/2011

			Ja	nuary	1, 2006	- Dece	mber	31, 200	6
	Thru 12/31/2006								-
es	Organism	ampic	carbe nicilli n	cefaz olin	ciprof oxaci n	minoc ycline	on	ofloxa	tii
	Alpha hemolytic streptococcus	100		100			100		-
	Citrobacter (levinea) amalonatica			R			100		
	Citrobactor fruendii complex			R			R		
	Citrobactor koseri			100			100		
	Coagulase negative staphylococci			36			100		
	E. Coli	63		96	17		89		
4	Enterbacter cloacae	R		R	25		33		
2	Enterococcus faecium						R		
2	Gram negative bacilli								1
	Gram positive cocci								L
-	Group B Streptococcus								
29	Group D Enterococcus						86		
1	Klebsiella oxytoca	R		100	100		100		L
14	Klebsiella pneumoniae	8		93	8		64		
A	Lactobacillus species								
14	Proteus mirabilis	100		100	R		R		L
3	Pseudomonas aeruginosa			1	67				



She counted..., we're counting...., we're still counting....



### Two main core Stewardship strategies

- 1. prospective <u>audit</u> of antibiotic use with <u>direct interaction</u> and <u>feedback</u> to the prescribing physician
- 2. formulary restriction and prior authorization requirements.

ISDA 2007

(2). Using the right drug for the right diagnosis in the right dose for the right length of time.

Crnich 2013

### Why Antibiotic Stewardship?

- "The primary goal of antimicrobial stewardship is to optimize clinical outcomes while minimizing unintended consequences of antimicrobial use including toxicity, the selection of pathogenic organisms and the emergence of resistance....
- Given the association between antimicrobial use and the selection of resistant pathogens, the frequency of inappropriate antimicrobial use is often used as a surrogate marker for the avoidable impact on antimicrobial resistance."

IDSA, 2007



### Nursing Homes and Assisted Living (Long-term Care Facilities [LTCFs])



<u>CDC</u>

The Core Elements of Antibiotic Stewardship for Nursing Homes



The Core Elements of Antibiotic Stewardship for Nursing Homes adapts the CDC Core





### Summary of Core Elements for Antibiotic Stewardship in Nursing Homes

#### **Leadership commitment**

Demonstrate support and commitment to safe and appropriate antibiotic use in your facility

#### **Accountability**

Identify physician, nursing and pharmacy leads responsible for promoting and overseeing antibiotic stewardship activities in your facility

#### **Drug expertise**

Establish access to consultant pharmacists or other individuals with experience or training in antibiotic stewardship for your facility

#### Action

Implement **at least one** policy or practice to improve antibiotic use

#### **Tracking**

Monitor at least one process measure of antibiotic use and at least one outcome from antibiotic use in your facility

#### Reporting

Provide regular feedback on antibiotic use and resistance to prescribing clinicians, nursing staff and other relevant staff

#### **Education**

Provide resources to clinicians, nursing staff, residents and families about antibiotic resistance and opportunities for improving antibiotic use

- 1. Leadership Commitment
- 2. Accountability
- 3. Drug expertise
- 4. Action ... at least one policy or practice to improve antibiotic use
- 5. Tracking ... at least one process measure of and one outcome measure of antibiotic use
- 6. Reporting ... provide feedback
- 7. Education

An antibiotic stewardship "Policy" is a facility's statement of mission to monitor, intervene, and improve the chain of events or process leading to antibiotic use in bacterial infection.

A "Process measure" is something within the process you can count, intervene in and improve.

An "Outcome measure" is something you can count and track over time to see if you improved it after application of the intervention within the policy.

### Process measures

Number of urinalyses done per 1000 resident days...

Number of antibiotics prescribed per 1000 resident days...

### Outcome measures

Adding "... appropriately according to facility best practice definition for uti..."

... when resident clinical symptoms meet facility best practice definition of antibiotic appropriateness..."

or... when antibiotic dosed appropriately for renal function..."

### **Annual Urinalyses PMNH**

Year	urinalysis	Repeat Ua	Ua total	Ua/Kdays	Ua/U Res
2006	202	87	289	6.80	2.16
2007	148	44	192	5.13	1.48
2008	145	59	196	5.50	1.21
2009	145	42	187	5.05	1.21
2010	175	23	198	5.60	1.66
2011	150	15	165	4.55	1.16
2012*	157	10	167	4.40	0.98

<sup>\*</sup> Revised McGeer Criteria; Stone, et. al.



# Revised McGeer: Without Indwelling Catheter

### (A) Clinical (At least one of the following must be met)

- 1. Either of the following:
  - ☐ Acute dysuria or
  - ☐ Acute pain, swelling or tenderness of testes, epididymis or prostate
- 2. If either FEVER or LEUKOCYTOSIS present need to include ONE or more of the following:
  - ☐ Acute costovertebral angle pain or tenderness
  - ☐ Suprapubic pain
  - ☐ Gross hematuria
  - ☐ New or marked increase in incontinence
  - ☐ New or marked increase in urgency
  - New or marked increase frequency
- 3. If neither FEVER or LEUKOCYTOSIS present INCLUDE TWO or more of the ABOVE (Box #2).



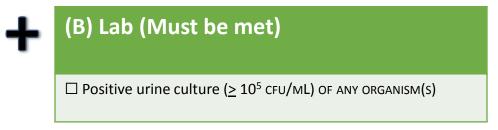
### (B) Lab (At least one of the following must be met)

- 1. Voided specimen: Positive urine culture (≥ 10<sup>5</sup> cfu/mL) no more than 2 organisms
- 2. Straight cath specimen: Positive urine culture ( $\geq 10^2$  cfu/mL) any number of organisms

Fever = >100F or 2F over baseline Leukocytosis = WBC >14K or >6% bands

### Revised McGeer Resident With Indwelling Catheter

•	(A) Clinical (At least one of the following must be met with no alt. explanation)									
	Fever									
	Rigors									
	New onset hypotension									
	Either acute change in mental status or acute functional decline, with no alternate diagnosis AND leukocytosis									
	New onset costovertebral angle pain or tenderness									
	New onset suprapubic pain									
	Acute pain, swelling or tenderness of the testes, epididymis or prostate									
	Purulent drainage from around the catheter									



Fever = >100F or 2F over baseline Leukocytosis = WBC >14K or >6% bands

### **Annual Urinalyses PMNH**

Year	urinalysis	Repeat Ua	Ua total	Ua/Kdays	Ua/U Res
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2009	145	42	187	5.05	1.21
2010	175	23	198	5.60	1.66
2011	150	15	165	4.55	1.16
2012*	157	10	167	4.40	0.98
2013	111	5	116	3.10	0.70

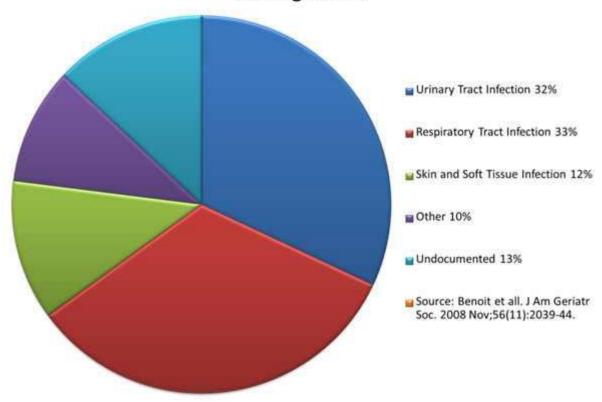
<sup>\*</sup> Revised McGeer Criteria; Stone, et. al.

### **Annual Antibiotic Utilization PMNH**

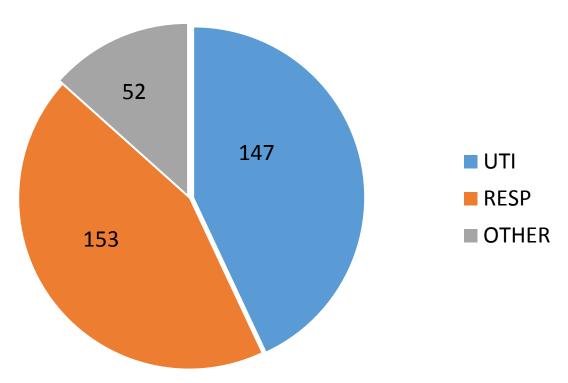
Year	Antibiotic	Abx/Kdays	Abx/patient
2006	503	11.75	2.57
2007	400	10.68	2.23
2008	343	9.68	1.63
2009	360	9.72	1.81
2010	351	9.93	1.87
2011	295	8.14	1.52
2012*	315	8.13	1.23
2013	352	9.41	1.39



### Most common infections treated with antibiotics in nursing homes



**2013 Antibiotics at PMNH** 





Finding Pneumo 2014:

Improving Antibiotic Use in Respiratory Tract Infection

This basic ASP QAPI project is...

Predicated on the concept that most new antibiotic orders in the nursing home do not get written until a <u>Nurse</u> contacts the provider and delivers a change in resident condition report.

#### Scripted Charting as function of Antibiotic Stewardship

As we continue to improve our infection control and antibiotic stewardship programs (saving antibiotics for when our residents really need them) we will take the next step in education and utilization of antibiotics.

We want to begin to streamline our physician notification procedure. In efforts to accomplish this we are introducing our surveillance tool that the infection control preventionist nurses utilize at Park Manor. It is called <a href="McGeer's Criteria">McGeer's Criteria</a>. McGeer's Criteria is a series of guidelines used for surveillance of infections. <a href="This is our standard">This is our standard of practice</a>.

We will start our initiative with respiratory infections. That is the area of infections where we used the most antibiotics last year. Looking back we used antibiotics sometimes when simple conservative treatment ie: pushing fluids, rest, cough syrup would have been adequate treatment.

McGeer's Criteria is loaded in ECS under the respiratory assessment. There will be copies of McGeer's Criteria laminated and available at the nurses station for reference. I will schedule a nurses meeting to further teach this method.

### McGeer's Criteria for Respiratory illness

A. Common Cold or pharyngitis (at least 2)

runny nose or sneezing

nasal congestion

sore throat or hoarseness

dry cough

swollen or tender glands in neck

### McGeer's Criteria Respiratory illness, cont

- B. Influenza like illness(both 1 & 2)
  - 1. fever
  - 2. at least three of ILI criteria

chills

new headache or eye pain

body aches

malaise or loss of appetite

new or increased dry cough

### C. Pneumonia (all 3)

- 1. X-ray with pneumonia or infiltrate
- 2. Clinical criteria (at least 1)

```
new or increased cough
new or increased sputum
O2 Sat <94% RA or >3% below baseline
```

new or changed lung exam\*

pleuritic pain

3. Constitutional criteria (at least 1 of 4)

fever

leukocytosis

change in MS-acute, fluctuation, inattention, and disorganized thinking

3 point increase in ADL score- bed mobility, transfer, locomotion, dressing, toileting, hygiene, eating

Fever = >100F or 2F over baseline Leukocytosis = WBC >14K or >6% bands

### D. Lower Respiratory Infection (all 3)

- 1. Negative CXR or no CXR
- Clinical criteria (at least 1)

```
new or increased cough
new or increased sputum
O2 Sat <94% RA or >3% below baseline
new or changed lung exam*
pleuritic pain
```

3. Constitutional criteria (at least 1 of 4)

fever

leukocytosis

change in MS-acute, fluctuation, inattention, and disorganized thinking 3 point increase in ADL score- bed mobility, transfer, locomotion, dressing, toileting, hygiene, eating

\* "...Given that a nurse's assessment for the presence of crackles and the absence of wheezing was highly predictive of identifying radiographic evidence of pneumonia..."

Mehr, et. Al, *J Fam Pract* 2001;50: 931-937. Clinical findings associated with radiographic pneumonia in nursing home residents.

### Staff educational development

- 1. Facility evidence based RTI best practice criteria
- 2. Clinical skills
- 3. Scripting vs hinting and hoping
- 4. Stewardship principles
- 5. Empowerment of the nurse role as physician collaborator
- 6. Validation in nursing knowledge and skill
- 7. Diplomacy in communication

### sample script/URI

Date of onset: 09/16/12

Vitals: Temp 98.9, Apical Pulse 68, Resp 28, B/P 112/72, O2 sat on RA 91%

Allergies: Sulfa

Change in condition: Resident is afebrile. No respiratory distress noted. She does have a new dry cough and sore throat. She has no headache, abd pain or general body aches. Lungs clear. Bowel sounds present in all four quads. Urine in unremarkable. Appetite has been 100% over past 24 hours.

Acetaminophen 650 mg p.o. was administered at 9:20am for fever and pain.

Placed in droplet precautions this morning.

This is to inform you of a change in condition. According to our facility best practice, evidence based policy on respiratory tract infection, this resident has symptoms consistent with a viral URI. May we administer cough suppressant according to standing orders and monitor condition for 48 hrs? We will notify you of changing status.

Please Advise.

### Counting stuff-----Metrics

- Respiratory Tract Infection definition-McGeer's
- Antibiotic Use Event-Order written with one day of therapy
- Antibiotic Use Indication-Doctor's order
- In-appropriate Antibiotic Use for RTI-McGeers A or B
- Appropriate Antibiotic Use for RTI-McGeer C or D
- Antibiotic Utilization Rates-Antibiotic event/Kdays or /Ures

#### Annual Antibiotic Utilization PMNH

<u>Dialogue all #2</u> Facility Antibiotic use metric?

Year	Antibiotic	Abx/Kdays	Abx/Ures
2006	503	11.75	3.73
2007	400	10.68	3.08
2008	343	9.68	2.12
2009	360	9.72	2.32
2010	351	9.93	2.95
2011	295	8.14	2.08
2012	315	8.30	1.84
2013	352	9.41	2.13
2014	212	6.04	1.57
2015	209	7.62	1.26
2016	186	6.98	1.18

Abx order?
Abx start?
Abx doses?
Abx days?
Abx \_\_\_\_?

### Antibiotic for RTI- PMNH

Year	Total Abx	for RI Abx/Kdays	Abx/Ures	
2011	104	2.9	.73	
2012	88	2.3	.51	
2013	157	4.2	.95	
2014	72	2.1	.53	
2015	64	2.3	.39	
2016	79	3.0		Dialog

Dialogue all #3
Facility best practice
Criteria for antibiotic use in UTI, RTI=
McGeer's Revised, Loeb?

### **Annual Urinalyses PMNH**

Year	urinalysis	Repeat Ua	Ua total	Ua/Kdays	Ua/U Res
2006	202	87	289	6.80	2.16
2007	148	44	192	5.13	1.48
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2009	145	42	187	5.05	1.21
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2011	150	15	165	4.55	1.16
2012*	157	10	167	4.40	0.98
2013	111	5	116	3.10	0.70
2014	84	1	85	2.42	0.63
2015	41	-	41	1.49	0.25
2016	43	-	43	1.61	0.27

<sup>\*</sup>Revised McGeer; Stone, et. al.

### ASP=AUDIT+FEEDBACK

- Audit: Spreadsheet based/resident chart reviewed: IP/DON in context of daily nurse morning report and internal messaging with review of nurse actions in respiratory illness COC flag
- Feedback-nurse: daily critique of completion of nurse resp EMR note, use of appropriate script
- Feedback-physician: initial letter from med dir, nurse challenge Abx order, end of year Report Card, outlier letters

## Physician Feedback

- Annual antibiotic susceptibility summary (antibiogram)
- Antibiotic Report Cards
- Annual Medical Director's letters
- Outlier Medical Director letters
- Daily nursing service communication.

### Annual Letters to Medical Staff

- Please see the enclosed antibiogram for our nursing home for 2011.
- Please note the high incidence of fluorquinolone resistance in our building.
- We have noticed that over 50 % of the time a fluorquinolone is chosen for empiric antibiotic therapy in suspected respiratory infections.
- Our nursing staff will continue to notify you for consideration of deescalation of antibiotic therapy when cultures are negative or for change in therapy when sensitivities suggest alternate more appropriate therapy.

## Antimicrobial Sensitivity Summary\* Park Manor Nursing Home 2016

	#	<u>Amp</u>	Amp/clav	<u>cipro</u>	<u>NTF</u>	<u>SXT</u>	<u>gent</u>	<u>Keflex</u>	<u>ceftaz</u>	<u>ceftriax</u>	<u>Imipen</u>	<u>Pip</u>		
E. Coli	11	18	45	27	91	100	100	64	100	100	100	100		
Enterobacter sp.	0	-	-	-	-	-	-	-	-	-	-	-		
Klebsiella sp.	0	-	-	-	-	-	-	-	-	-	-	-		
Proteus sp.	7	100	100	29	42	100	86	100	100	100	-	-		
Citrobacter sp.	2	0	50	100	100	100	100	50	100	100	100	100		
		<u>Amp</u>	<u>Cipro</u>	<u>NTF</u>	<u>SXT</u>	<u>Gent</u>	<u>Vanco</u>	<u>PCN</u>	<u>Oxacil</u>	<u>Clinda</u>	<u>Erythro</u>	<u>Linezolide</u>	<u>TCN</u>	
Enterococcus sp.	4	100	-	100	-	-	100	-	-	-	-	-	-	
Staph aureus	4	-	0	-	100	-	100	-	0	-	0	100	100	
# Denotes number of isolates														
* Number in column below antibiotic denotes percent sensitive														

## PMNH Antibiotic Report Card for Treatment of UTI 2013

PROVIDER	ANTIBIOTIC STARTS	APPROPRIATE	*NOT APPROPRIATE	% NOT APPROPRIATE
DAN	42	36	6	14.3%
KAS	28	22	6	21.4%
СНА	32	29	3	9.5%
JOH	10	7	3	30%
HAR	8	8	0	0%
BOE	4	4	0	0%
ADE	0	0	0	
PMNH	124	106	18	14.5

<sup>\*</sup>Resident's clinical symptoms did not meet McGeer's Criteria for treatment of UTI

## PMNH Antibiotic Report Card for Treatment of Respiratory Infection 2014

Provider	Antibiotic Starts	Appropriate	Not* Appropriate	Percent not Appropriate
Dan	38	36	2	5.3
Kas	24	23	1	4.2
Cia	8	6	2	25.0
Gu	2	2	0	0.0
Ade	0	0	0	0
PMNH Cumulative	72	67	5	6.9

<sup>\*</sup>Resident's clinical symptoms met McGeer's Surveillance Criteria for diagnosis of Viral Respiratory Infection

## Letter of notice for inappropriate antibiotic use 2013

- Greetings from yours truly,
- Your patient Mrs. Tuulkala was treated for uti with ciprofloxin. Please note...,
- There was no dysuria, fever, leukocytosis, incontinence. Hematuria,.... If you have further clinical information...?
- Urine culture 1000 cfu Gram neg rod,
- Nurse prompted to de-escalate therapy,
- You chose to continue and said "...because I'm the Doctor!"
- Although...., I feel this represents inappropriate Abx use...
- Please read "Treatment of Bacteriuria in Older Adults Still Room for Improvement" Crnich, Drinka JAMDA Oct. 2008.
- Please consider participating in our IC Committee.

## Nursing Staff Feedback \$\$\$!!!

- In-services
- Skills improvement modules
- Consistent daily re-enforcement
- Share all facility outcomes



"Optimizing Antibiotic Stewardship in Nursing Homes: A Narrative Review and Recommendations for Improvement" Crnich, et.all; Drugs Aging (2015) 32:699–716

- "The unique structure of resident evaluation and treatment in nursing homes may represent the most important barrier to improving antibiotic stewardship."
- Minimal infection control training, nurse workload, high resident/staff ratio, high staff turnover, use of agency nurses, and sub-optimal staff assignment consistency combine to compound the problem"

### "Optimizing ABS in NHs..."

- Nursing homes should instead develop and use protocols that restrict all urine testing to residents with a high probability of having a UTI.
- These protocols should be operationalized not only through education of providers but, also through engagement of nursing staff, who should be empowered to discourage providers from ordering diagnostic urine tests in the absence of specific evidence-based criteria.
- Tracking the frequency of urine cultures and the number of treated UTI events that do not satisfy surveillance definitions provides targets that a facility can follow in order to assess the impact of the intervention.

## Nurse Critical Thinking: <u>The</u> Important Component of Antibiotic Stewardship in Long Term Care

Joe Boero MD dr.boero.pfrmc@gmail.com Western Regional Office Summer Forum Sept 25, 2015, 10:00 AM

### The Critical Thinking Professional is Empowered

 "When empowered, nurses demonstrate increased participation in decision-making, increased autonomy over their practice, and a greater sense of organizational trust. Empowered nurses tend to be more satisfied with their jobs and they experience an increased sense of organizational commitment and quality of work life. They, in turn, experience less burnout and job stress and are less likely to leave their jobs or the profession all together."

"The Role of DONs in Cultivating Nurse Empowerment" Annals Long Term-Care Vol 24. April 2015

### Cultivating Nurse Critical Thinking

- Include staff in opportunities to learn about clinical care, sharing information, and problem solving.
- Recognize staff opinions.
- Create culture that allows staff to acquire a high level of clinical knowledge.
- Allow and encourage staff to use that knowledge with courage, confidence and support.
- Acknowledge critical thinking coupled with action.

### Examples of CTN opportunity

- Good nurse passes meds without error
- Critical thinking nurse recognizes two proton pump inhibitors and calls attending
- Good nurse charts on every resident including three with new coughs
- CTN activates respiratory illness outbreak management cascade
- Good nurse performs daily dressing change with proper technique
- CTN recognizes change in wound odor with spreading induration and acts on it

### Nurse as Collaborator

- It's not the nurse's role to tell physicians how to practice medicine.
- It's the nurse's role to exercise discretionary judgement in the application of knowledge, skills and experience to deliver information that helps the physician practice better medicine.

### Stated simply, antibiotic stewardship in LTC is:

- Creating a system for gathering data
- Deciding on best practice criteria for antibiotic use in bacterial infection within your institution - the policy
- Teach the nursing staff how to evaluate and document the process measure
- Determining whether antibiotic use for that infection is within the institutional appropriate use - the outcome measure
- Providing feed-back to the prescribing providers <u>and nursing staff</u> so they can improve their practice behavior
- Assess and Refine processes to improve facility performance
- Keep measuring outcomes and assessing/refining processes.
- ? The Formulary Control?

Insights-Success of antibiotic stewardship in LTC depends on...

- Nursing staff education, assessment and communication skills, and empowerment
- Consistent data collection and audit
- Nursing staff feed-back on resident assessment, documentation and physician communication
- Physician feed-back from medical director, but more importantly from the line nurse

### Where We Went 2006 - 2017

- Facility specific antibiogram 2006 ongoing
- Antibiotic use tracking 2006 ongoing
- Physician feedback 2006 ongoing
- Facility best practice UTI definition 2012
- Nurse feedback 2012 ongoing
- UTI antibiotic use report card 2013 annually
- Facility best practice criteria for Respiratory Tract Infection 2014
- Sample nurse communication scripts UTI 2012, RTI 2014
- RTI best practice criteria included in EMR nurse assessment CoC 2014
- Annual RTI antibiotic use report card 2014 annually
- Consulting pharmacist involvement in right drug, dose, and time 2017

## Antibiotic Stewardship Where Do We Go From Here

- Multiple tools and guidance for facilities
- Much of it turn-key solutions
- Multiple training materials
- The wealth of tools can be daunting
- Nursing homes may have difficulty figuring out where to start
- Nursing Homes tend to be resource scarce and staff challenged
- There can be resistance along the way
- Any of these tools are not likely to be useful in any facility without a culture of administrative and staff confirmation in nurse professional development and empowerment to improve clinical assessment/communication skills and consistent documentation.

# "If you really look closely, most overnight successes took a long time."



### **Questions?**

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