EH Director’s survey—SURVEY MONKEY

Dear EH Directors,

Kittitas County Public Health Department is currently working on a quality improvement project to improve their food handler’s education delivery method. The goal is to reduce barriers to getting a food handler’s card and ensure our food handler’s education stays up to date with future food code changes. We would appreciate your feedback. Please fill out this survey—it should only take a few minutes and will really help us in this process. Thank you!

James Rivard, Environmental Health Supervisor

KCPHD

What LHJ do you represent?

How does your LHJ currently deliver food handler’s education and food handler’s cards? (check all that apply)

* In person classes
* Computer software
* Online/internet based
* Other:

*If they answer in person or computer software:*

Are you aware that Washington State food code will be changing as of 1/1/13?

* Yes
* No

Please describe any changes or adjustments in food handler’s education you will be making as a result of the changes in food code?

What do you think are the benefits of delivering food handler’s cards the way you do now?

What are some of the drawbacks of delivering food handler’s cards the way you do now?

*If they answer online:*

Are you using Tacoma-Pierce County’s online food handler card system?

* Yes
* No, we use a different online system:

What happened to the number of food handler’s cards issued in your LHJ as a result of using an online system?

* Increased
* Decreased
* Stayed the same
* I don’t know

What happened to revenue from food handler’s cards in your LHJ as a result of using an online system?

* Increased
* Decreased
* Stayed the same
* I don’t know

Was there any change in the number of food establishment violations due to absent or expired food handler cards?

* Increased
* Decreased
* Stayed the same
* I don’t know

What do you think are the benefits of delivering food handler’s cards via your current online system?

What are some of the drawbacks of delivering food handler’s cards via your current online system?

Please describe your process for transition to an online system for food handler’s cards? (i.e. communicating change with customers, avoiding interruption in services, etc.)

How do you accommodate customers with special needs?

Low literacy:

No access to internet or computer at home:

No computer skills:

Limited English:

Is there anything else you’d like to share with us?

Would it be OK if we contacted you for more information?

* Yes, phone is best:
* Yes, email is best:
* No thanks