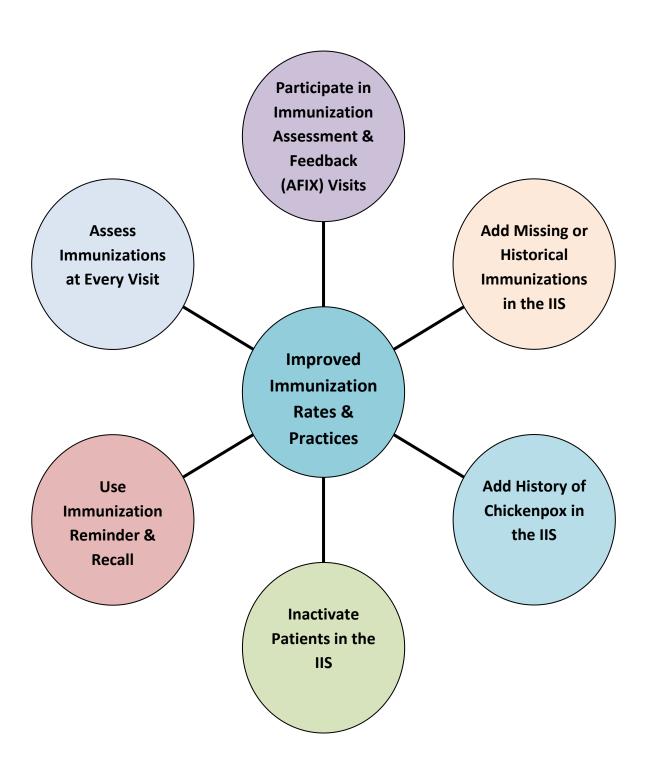# Improve Your Immunization Rates & Practices

Improve your immunization services, rates (percent of patients up-to-date with recommended vaccines) and the quality and completeness of your patient data in the Washington State Immunization Information System (IIS) by following these steps.

- Participate in Immunization Assessment & Feedback (AFIX) Visits
- Assess Immunizations at Every Visit
- Add Missing or Historical Immunizations in the IIS
- Improved Immunization Rates & Practices
- Use Immunization Reminder & Recall
- Add History of Chickenpox in the IIS
- Inactivate Patients in the IIS

## Participate in Immunization Assessment & Feedback (AFIX) Visits

Request an immunization assessment and feedback visit from the state or local health department.  This process is called AFIX (Assessment, Feedback, Incentives, and Exchange).  AFIX includes reviewing a report of your immunization rates, discussing your immunization practices, and identifying ways to improve.  Click here for more information.  You can also run an IIS Coverage Rate Report to view your clinic's immunization rates.  Click here for instructions.

## Add Missing or Historical Immunizations in the IIS

Add missing or historical immunizations in the IIS so you and your patients have access to more complete immunization records.  Click here for more information on how to do this.

## Add History of Chickenpox Disease in the IIS

Ask your patients if they had chickenpox.  If yes, add disease history in the IIS so patients are up-to-date for varicella (chickenpox) vaccine.  You can also document parent refusals, adverse reactions, and more.  Click here to learn how to add chickenpox history in the IIS.

## Inactivate Patients in the IIS

Inactivate patients in the IIS when you get record transfer requests or learn that a patient is no longer coming to your clinic.  Inactivate these patients on the IIS **Patient Demographics Edit** screen.  When you inactivate patients they are no longer tied to your clinic and will not be included in your immunization rate assessments.  Click here for more information.

## Use Immunization Reminder/Recall

Use the IIS or your electronic medical record to identify patients needing vaccines (those who are due or overdue).  Contact these patients to come in and get vaccinated via mail, phone, or another method.  Click here for IIS reminder/recall instructions.

## Assess Immunizations at Every Visit

**Use every visit (including well-child visits, sport physicals, and sick visits) as an opportunity to check the IIS patient forecast for any due or overdue immunizations.**  This helps keep patients up-to-date on their immunizations.  Click here for more information.

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**IIS Questions
(800) 325-5599
Email** (WAIISHelpDesk@doh.wa.gov)

**AFIX Questions
(360) 236-3595
Email** (Nicole.pender@doh.wa.gov)

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If you have a disability and need this document in a different format, please call 1-800-525-0127 (TDD/TTY call 711).