

Dental Care Provider Survey Summary Report: Whitman County

Survey year: 2011

The Department of Health (DOH) conducts the Dental Care Provider Survey to obtain health care access data. This data is used in the Health Professional Shortage Area (HPSA) designation analysis. HPSA is a federal program administered by the federal Office of Health Resources and Services Administration (HRSA). A HPSA designation identifies areas with provider shortages for underserved and uninsured populations. To learn more about the program please see the HPSA Overview.

This summary report reflects dental survey responses. The department makes every attempt to establish a close to accurate number of dentists by collecting lists from local health departments, the National Provider Identifier Registry and other sources. To meet federal guidelines in the analysis the target response rate is >75%. This report offers an aggregate summary of the survey responses.

For questions about the survey data, methodology, and related information please contact Phi Ly at Phi.Ly@doh.wa.gov or by phone at (360) 236-2825. Information on other counties can be found on the County Data web page.

GENERAL DEFINITIONS		
Primary Dental Care Provider	Healthcare professionals who provide comprehensive oral health by treating dental concerns and diseases and promoting prevention by providing oral health literacy. Hygienists, denturists, and specialists not providing primary dental care were excluded.	
Provider Types and Credentials	Primary dental care providers are defined by HRSA. For purposes of this survey credentialing types licensed by the State of Washington were used.	
	Dentists: Doctor of Dental Surgery (D.D.S.) Doctor of Dental Medicine (D.M.D.)	
Primary Specialty	General DentistryPediatric Dentistry	
Additional specialty	 Periodontics (treatment of supporting structures of teeth such as gums and bone) Oral Surgery (surgical treatment of oral diseases, injuries and defects) Endodontics (treatment of tooth pulp and surrounding root of teeth) Orthodontics (study and treatment of improper bites and tooth irregularity) Prosthodontics (esthetic restoration and replacement of missing or deficient teeth) 	
COUNTY PROFILE		
Whitman County	The 2009 Washington State Data Book supplied county data and can be found at: www.ofm.wa.gov/databook/default.asp	
Population (2009)	43,300	
Land area	2,159.37 sq. mi.	
Major City/Town (Population)	Pullman (27,600) Colfax (2,910) Palouse (1,010)	
Number of dentists surveyed	The DOH determined the number of providers within the county by reviewing, updating, and consolidating multiple listings to produce a close to accurate headcount for the survey year.	
	Dentists: 11	
Survey Respondents	Respondent is the number of survey responses submitted. Responses were achieved by direct contact and mailings to clinics.	
	Dentists: 11 (or 100% of surveyed dentists)	



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Respondent Specialties Dentists were allowed to select more than one sub-specialty	General Dentistry: 11 Pediatric Dentistry: -	Periodontics: - Oral Surgery: - Endodontics: - Orthodontics: - Prosthodontics: - Other/None: 11	
Provider Full-Time Equivalency (FTE)	One FTE = 40 hours direct patient care per week.		
	Dentist FTE: 9.0		
Average number of days for scheduled appointment	Reported number of days was summed and divided by number of survey respondents. Includes reported days for secondary practice sites.		
Current patients:	5.0 days		
New patients:	5.5 days		
PROVIDER CHARACTERISTICS	3		
Proportion Calculations	Proportions are calculated with: Numerator: counts of respondent der Denominator: total respondents denti Whitman County: n=11, ur		
Additional Languages	No providers offer additional spoken language	s at their practice.	
Other Service	27% of providers, or 3 dentists, have other interpretive services that include: Language translation		
Transitory agricultural migrant farm workers			
	No dentist indicate having patients and their defarm workers.	ependents defined as transitory agricultural migrant	
Homeless persons	Patients and their dependents defined as those living in unstable, nonpermanent locations such as in shelters, transitional housing, in tents, in cars, or on the streets.		
	9% of providers, or 1 dentist, indicates having patients and their dependents defined as homeless.		
PAYER TYPE			
Private Insurance	Insurance through work or self-purchased incluare not Medicaid and Medicare.	udes Basic Health and other third party subsidies that	
	91% of providers, or 9 dentists, treat private in	surance patients.	
	70% is the average proportion of private insura	ance patients. (n=10)	
Accepting new patients:	82% of providers, or 9 dentists, accept new private insurance patients.		
	Restrictions include: none		
Medicaid	Federal and state administered payment for lo	w income persons and includes Healthy Options.	
Wedicald	55% of providers, or 6 dentists, treat Medicaid	· · · · · · · · · · · · · · · · · · ·	
	16% is the average proportion of Medicaid patients. (n=6)		
Accepting new patients:	45% of providers, or 5 dentists, accept new Medicaid patients.		
	Restrictions include:		



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Self-pay	No dental insurance, patient pays full fees or has cash discount at time of service only.
	91% of providers, or 10 dentists, treat Self-pay patients.
	14% is the average proportion of Self-pay patients. (n=10)
Accepting new patients:	73% of providers, or 8 dentists, accept new Self-pay patients.
	Restrictions include: - Ages 0 to 18 only
Sliding Fee Scale (SFS)	No insurance or subsidies and fees are discounted according to income level. Includes charity.
	9% of providers, or 1 dentist, treats SFS patients.
	1% is the average proportion of SFS patients. (n=1)
Accepting new patients:	9% of providers, or 1 dentist, accepts new SFS patients.
	Restrictions include: none listed
Other Payer types	L&I (Workers Compensation): 2 dentists
ADDITIONAL FACILITIES	
Federally Qualified Health Center or Community Health Center	FQHCs, also known as CHCs, are health care facilities that provide primary care services to all persons regardless of ability to pay. Centers providing primary care are surveyed. (Only dental clinics listed below.)
(FQHC or CHC)	None with dental services
Rural Health Clinic (RHC)	The U.S. Center for Medicare and Medicaid Services designates clinics meeting specific conditions for certification as a Rural Health Clinic. RHCs are eligible for enhanced Medicare and Medicaid reimbursement. These clinics are surveyed.
	No dental clinics
Tribal Health Clinic	Tribal Health Clinics that do not serve non-tribal patients were excluded in the survey and HPSA analysis.
	· None
Free Clinic	Free clinics are medical facilities providing health services for little to no cost. These clinics are not surveyed.
	None with dental services
College/University	None with dental services

For additional questions or inquiries:

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