



Where to Find Drinking Water Information

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Washington State Department of Health Office of Drinking Water (ODW) provides information to water systems and the public in several ways.

[ODW's website](#) provides a wealth of information on drinking water and services, organized by categories.

[Contaminants](#)

[Regulations and Compliance](#)

[Drinking Water Emergencies](#)

[Source Water](#)

[System Design and Planning](#)

[Water System Assistance](#)

[Policies](#)

[Training](#)

[Publications and Forms](#)

[Water System Data \(Sentry, SWAP, GIS\)](#)

Newsletters

We combined our two previously published news letters *Water Tap* and *H2Ops* into **ODW Now**, issued bi-monthly. We email a newsletter summary with links to more in-depth articles. We offer a printable PDF version of the newsletter on our [newsletter webpage](#). To receive the electronic newsletter [join our newsletter email list](#).

You can still [view archived issues of Water Tap](#) or [view past issues of H2Ops](#).

Publications

Anyone with access to the Internet can view and print most of our publications using our publications database. You can order copies of some publications with our "add-to-cart" feature. Our [Publications and Forms webpage](#) links to the publications database, instructions, and a keyword search feature to help you find what you need.

We send bulletins every other month listing our new and revised publications for the previous two months. Sign up for notifications by [subscribing to our Publications email list](#).

Sentry Internet

Our [Sentry internet database](#) provides information on a water system or a set of water systems. Users can get details on ownership, water system adequacy, source water supplies, past water quality monitoring results.

Source Water Assessment Program (SWAP)

The Source Water Assessment Program (SWAP), an online mapping tool, is an easy way to view water system service area boundaries, source-water protection areas, potential sources of contamination, and the susceptibility rating for each drinking water source. If you have mapping capabilities, you can request data from us. You also can notify us if you want to update information in the SWAP. [View our SWAP maps.](#)

Technical assistance

Drinking water system owners, operators, and managers can get answers to questions by calling their nearest regional office from 8 a.m. to 5 p.m. Monday through Friday. If you have an after-hours drinking water-related emergency, call 877-481-4901.

[Eastern Region](#), Spokane Valley 509-329-2100

Serving Adams, Asotin, Benton, Chelan, Columbia, Douglas, Ferry, Franklin, Garfield, Grant, Kittitas, Klickitat, Lincoln, Okanogan, Pend Oreille, Spokane, Stevens, Walla Walla, Whitman, and Yakima counties.

[Northwest Region](#), Kent 253-395-6750

Serving Island, King, Pierce, San Juan, Skagit, Snohomish, and Whatcom counties.

[Southwest Region](#), Tumwater 360-236-3030

Serving Clallam, Clark, Cowlitz, Grays Harbor, Jefferson, Kitsap, Lewis, Mason, Pacific, Skamania, Thurston, and Wahkiakum counties.

[Drinking Water Offices and Staff](#)

If you don't have access to the Internet, call 800-521-0323.



To request this document in another format, call 1-800-525-0127. Deaf or hard of hearing customers, please call 711 (Washington Relay) or email civil.rights@doh.wa.gov.