**Notification of Multidrug Resistant Organism Cluster**

*The following notification alert is intended for health care and long-term care facilities experiencing a MDRO outbreak. The following template can be adapted for individual facility use.*

*Date*

Dear *Patients/Residents, Families, and Visitors*:

Our facility is currently working with the *Local Health Jurisdiction* to investigate a cluster of people with a kind of germ that is resistant to important antibiotic drugs that are used to treat infections. When germs are resistant to an antibiotic, it means that the drug will not work to treat infections caused by those germs. We are notifying you in an interest of public awareness and safety.

A laboratory test showed that these people have the antibiotic resistant germ in or on their body. Some people have symptoms of illness and are “infected.” Others who are “colonized” have no symptoms but can still spread it. Individuals can become infected or colonized with these bacteria through:

* Direct contact with other individuals who are infected or colonized with the germ
* Touching contaminated surfaces or objects

We want you to be aware of what we are doing to keep our patients or residents, visitors, and healthcare staff safe, and so that you will know how to protect yourself.

Please follow all infection prevention recommendations. The best way to prevent spread of these antibiotic bacteria is:

* Hand washing, before entering the patient or resident’s room, after leaving the room, before eating or preparing food, before and after touching the patient or care environment, and after using the toilet
* Avoiding contamination of clothing or personal belongings from anything that may have secretions or discharge from the patient (like wound draining, nasal discharge, stool, or urine)
* Frequent cleaning of the patient care environment
* Wearing personal protective equipment, like a gown and gloves

*Facility Name*is taking appropriate steps to control this outbreak in coordination with the *Local Health Jurisdiction*. All facility employees are aware of the situation. Public health is working closely with staff to investigate the cause of those infections to prevent new infections. Due to this problem, the facility has strengthened all infection control measures. All staff members have been educated on how to prevent spread.

For any questions regarding this notification alert, please contact: *contact information*

Sincerely

*Name and title*