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**REQUIRED GUIDANCE: Domestic Violence Assessment Question during Remote Services**

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Staff must assure the participant's confidentiality and safety prior to asking the Domestic Violence/Safety Assessment Question when providing remote services.

**Note:** Staff aren't required to ask the question when they can't confirm the participant is in a confidential or safe place when providing remote services.

**PROCEDURE:**

The CPA:

- A. Doesn't ask the Domestic Violence/Safety Assessment Question below when providing remote services when the participant doesn't confirm they are in a safe or confidential place.
  - Have you ever felt unsafe at home? Have you felt afraid of your partner or family member?
- B. Document "didn't ask due to safety concerns" in the field next to this Assessment Question on the Family Assessment screen.
- C. Complete the following if the participant or caregiver discloses they are unsafe or experiencing violence or abuse at any time.
  1. Document Recipient of Abuse risk when the participant experienced violence in the past 6 months.
    - Select the risk by answering "Yes" to Recipient of Abuse on the Eco-Social Assessment screen,
    - or**
    - Manually select Recipient of Abuse (past 6 months) (Risk 901) on the Assigned Risk Factors screen.
  2. Document additional information in the Nutrition Assessment field of the Individual Care Plan on the Care Plan Summary screen to provide continuity of care and follow-up with the participant.
  3. Refer to Domestic Violence services when participant or caregiver discloses that they are unsafe or experiencing violence or abuse.

- Document the Domestic Violence referral on the Referral Program screen.
- Edit the referral to add additional or specific information about the domestic violence referral organization.

**Note:**

- The Washington WIC ID and Card Folder has the [National Domestic Violence Hotline](#) number, 1-800-799-7233.
- [Washington State Coalition Against Domestic Violence](#) has county specific resources.

Washington State WIC Nutrition Program

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