

Case Studies: Crying

1. Who: Mother of a 1-month-old baby, first child

She asks you: “My baby cries all the time. (Mother puts bottle in her crying baby’s mouth). What can I do to keep him quiet?”

What questions would you ask her to get more information about her baby’s crying?

How would you use the crying handout to help the mother understand her baby better?

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2. Who: Mother of a 6-week-old infant

She tells you: “My baby eats all the time! I know he’s hungry because he’ll be crying and then I’ll give him the bottle and then he stops crying.”

What questions would you ask her to get more information about her baby’s crying?

How would you use the crying handout to help the mother understand her baby better?

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3. Who: Mother of a 3-week-old baby

She tells you: “I need formula because my breast milk does not make my baby full. After I breastfeed her, she gets really mad and fussy like 10 minutes later! It’s like she’s hungry AGAIN!”

What questions would you ask her to get more information about her baby’s crying?

How would you use the crying handout to help the mother understand her baby better?

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4. Sandra, the mother of a 1-week old infant tells you that she is concerned that her baby is crying too much.

What questions would you ask her to get more information about her baby's crying?

How would you use the crying handout to help the mother understand her baby better?

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5. A mom tells you that Bobby, her 1-month-old son, is hungry when he cries.

What questions would you ask her to get more information about her baby's crying?

How would you use the crying handout to help the mother understand her baby better?

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6. Sarah comes into WIC to enroll her 2-week-old son, Tommy. Tommy looks tired, his eyes glazed. After a few seconds he starts to cry. Sarah seems frustrated and tells you that he cries "all the time."

What questions would you ask her to get more information about her baby's crying?

How would you use the crying handout to help the mother understand her baby better?



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