



Use this guide when you transfer individual or multiple participants out of state.

Steps	Cascades Screen
<ol> <li>Step 1. Go to Family Search.</li> <li>1. In the menu bar, select Family Services, then Family Search.</li> </ol>	Home       Family Services       Scheduling         New Family       Family Search       Certification
<ul> <li>Step 2. Search for the family you want to transfer out of your clinic.</li> <li>1. Leave your Clinic as the Search Location.</li> <li>2. Leave Family check-marked in Search Type.</li> <li>3. Add a few letters or more to the Last Name and First Name fields.</li> </ul>	▼ Search Criteria         Search Location         ③ State-Wide         ④ Local Agency         ④ Local Agency         ③ Clinic         □ Proxy    There's no need to choose an individual participant now. You'll be able to choose individual participants to transfer at a later participants to transfer at a later participant.
<ol> <li><u>Uncheck</u> Active Only box.</li> <li>Select Search.</li> <li>In Search Results, double-click anywhere on the family's line</li> </ol>	Search Results
to open the family record.	Family ID     Last Name     First Name     M.I.     Date of Birth       Image: Provide the state of

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Steps	Cascades Screen			
<ul> <li>Step 3. Go to Transfer → Out of State.</li> <li>The system will move you to the Family Demographics screen.</li> <li>1. In the menu bar, go to Family Services, then Transfer, then Out of State.</li> </ul>	Home       Family Services       Scheduling       Operations       Finance       Administration         New Family       Family Search       Ily       Image: Comparison of the second of the secon			
<ul> <li>Step 4. Select family members you want to transfer.</li> <li>1. Confirm information on the transfer screen with the family.</li> <li>2. In the Individuals container, check-mark the boxes next to the transfer screen with the screen with the screen terms and terms</li></ul>	Out of State Transfer         Family Information         Family ID       Address         F00100000296       500 SALAD BOWL         OLYMPIA, WA, 98501       WIC Category         WIC Category       Name         Parent/Guardian       Pregnant         TOMATO SALAD       Child         SEAWEED SALAD       Child			
<ul> <li>the individual participants you want to transfer out of the Cascades system.</li> <li>3. <u>DON'T</u> PRESS THE TRANSFER BUTTON!</li> <li>4. Instead, press the Print VOC button.</li> </ul>	Family ID F0010000296       Participant ID WA0010000474       Name TOMATO SALAD         What happens if you press "Transfer"?       If you select the Transfer button, it terminates the participant(s) and their food benefits.       Participant ID WA001000474       Name TOMATO SALAD         Print VOC       Image: Description of the participant (s) and their food benefits.       Participant ID WA001000474       Name TOMATO SALAD         Print VOC       Image: Description of the participant (s) and their food benefits.       Participant (s) and their food benefits.       Print VOC       Image: Description of the participant (s) and their food benefits.			





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Steps	Cascades Screen
Step 5. Add optional comments or instructions to VOC.	Print Out of State Transfer Documents
<ol> <li>In the pop-up Print Out of State Transfer Documents screen, add optional comments or instructions.</li> <li>Select the Print button.</li> </ol>	Print       Document Title       Comments/Instructions         Image: Comment Comments/Instructions       Image: Comments/Instructions         Image: Comments/Image: Commen
<ol> <li>Print the VOC and sign it.</li> <li>Note: Measurements and HGB/HCT information aren't included when printing the VOC. To include this information, staff need to add it into the comments before printing.</li> </ol>	Print     Print     Print     Cancel
<ul> <li>4. On the Out of State Transfer screen, select the Cancel button.</li> <li>Don't press Transfer!</li> </ul>	
<ol> <li>On the pop-up Save Changes? screen, select No, because you don't want the Cascades system to transfer the participants.</li> </ol>	Save Changes? Do you want to SAVE your changes before navigating to the new page? Select YES to allow saving of current data. Select NO to discard your changes and continue. No R

Cascades Steps: Transfer Participants Out of State





Steps	(	Cascades Screen	
<ul> <li>Optional Step: Add a Family Alert.</li> <li>A family alert can help you manage caseload.</li> </ul>		Maintain Alerts Free-Form or State Defined Free-Form	State Defined Alerts
<ul> <li>This way you don't call participants who have transferred out.</li> <li>In Quick Links, select Family Alerts (in the Certification section).</li> <li>Select the Add button.</li> </ul>	Certification Summary Issue EBT Card Family Alerts Notes Scanned Documents	Alert Type Family Alert Individual Alert Alert Title * Seaweed and Tomato transferred out of state Alert Text	Status *         End Date           \$\$23/2019         11/18/2019
<ol> <li>Add the certification end date as the alert's end date.</li> <li>Once your note is complete,</li> </ol>		Seaweed and Tomato transferred out of state.	Save Cancel
<ul> <li>select Save.</li> <li>Leave the participant(s) record(s</li> <li>Let the system expire the certific</li> </ul>	) as <b>Active.</b> ation.	b a tarrasin at a d	

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